

Lao People's Democratic Republic Contingency Plan for the

Recipient-Executed Trust Fund (RETF)

Improved Access to Disaster Risk Financing
Project (P505224)

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Table Contents

LIST OF	F ACRONYMS AND ABBREVIATIONS	4
EXECU'	TIVE SUMMARY	6
CHAPT	ER 1: BACKGROUND	11
1.1	Introduction	11
1.2	Purpose	12
1.3	Guiding Principles	13
1.4	Environmental & Social Requirements and Policy	13
CHAPT	ER 2: THE CONTINGENCY PLAN FOR SEADRIF INSURANCE PAYOUT	15
2.1	Background	15
2.1.1	Overview of Natural Disasters in Lao PDR	15
2.1.2	Disaster Risk Financing Instruments in Lao PDR	15
2.2	Legal and Institutional Framework of Public Financial Management	16
2.2.1	Current Public Financial Management System of Lao PDR	16
2.2.2	PEFA Assessment	17
2.2.3	Procurement Assessment	18
2.3	Legal and Institutional Framework of Emergency Activities	18
2.3.1	Disaster Risk Management	18
2.3.2	Emergency Activities	22
2.4	Accounting of the insurance proceeds	23
2.5	Indicative Eligible Expenditures	24
2.6	Exclusion of Expenditures	24
2.7	Procurement Procedures	25
2.8	Accounting and Reporting of Insurance Payouts	25
2.9	Financial Audit	25
CHAPT	ER 3: ENVIRONMENTAL AND SOCIAL MANAGEMENT (ESM)	26
3.1	Environmental and Social Policies, Regulations and Laws	26
3.1.1	Key Lao PDR Laws and Regulations Relevant to the Project	26
3.1.2	World Bank Standards and Key Gaps with National Framework	27
3.2	Potential Environmental and Social Risk Impacts and Mitigation Measures	28
3.2.1	Positive Impacts	28
3.2.2	Potential Risks and Adverse Impacts	29
3.2.3	Mitigation Measures	30
3.3	Procedures for E&S Management	31
3.4	Implementation Arrangements	32
3.5	Training and Capacity Building Plan	34

3.6	Monitoring and Reporting of E&S Performance	36
3.7	Environmental & Social Post-Audit	37
3.8	Stakeholder Engagement Plan (SEP) and Grievance Redress Mechanism (GRM)	38
3.8.1	Stakeholder Engagement	38
3.8.2	Grievances Redress Mechanism (GRM)	40
3.9	LCP Implementation Budget	43
Annex 1	Outline of Payout Expenditure Report	44
Annex 2	Chapter VII of the UN Charter	46
Annex 3	Exclusion List	47
	Risk Classification Requirements in the Environmental & Social Directive on Investment inancing	
Annex 5	Matrix of Stakeholder Analysis	52
	Environmental Code of Practice (ECOP) for Eligible Post-disaster Relief and Emergency	
Annex 7	Code of Conduct: Preventing Gender Based Violence and Violence against Children	66
Annex 8	Chance Find Procedure (CFP)	68
Annex 9	Accident/Incident Reporting Procedure and Form	69
Annex 1	D: Sample Form on GRM Monitoring and Accident Report	71
Annex 1	1: Annual Environmental & Social Report Template	72
REFERE	INCES	84
List of	Table	
Table 1:	Key Environmental and Social Legislation of Lao PDR	26
	Relevant World Bank ESS	
	Project Cycle and E&S Management Procedures	
	Implementation Arrangements	
	Proposed Training and Capacity BuildingStakeholder Engagement Plan	
	LCP Implementation Budget	
	f Figure	
Figure 1	Grievance Redress Process	41

LIST OF ACRONYMS AND ABBREVIATIONS

AEPR: Annual Environmental and Social Performance Report

CDMC: Central Disaster Management Committee

CoC: Code of Conduct

DDMC: District Disaster Management Committee

DLSW: Department of Labor and Social Welfare

DRM: Disaster Risk Management

DSI: Department of State-Owned Enterprises and Insurance Management

DSW: Department of Social Welfare

ECOP: Environmental Code of Practice

EHS: Environmental, Health and Safety

EIA: Environmental Impact Assessment

E&S: Environmental and Social

ESCP: Environmental and Social Commitment Plan

ESF: Environmental and Social Framework

ESMF: Environmental and Social Management Framework

ESMS: Environmental and Social Management System

GBV: Gender-Based Violence

GDP: Gross Domestic Product

GoL: Government of Lao PDR

GRM: Grievance Redress Mechanism

IEE: Initial Environmental Examination

IFC: International Finance Corporation

ILO: International Labour Organization

IPF: Investment Financing Project

JICA: Japan International Cooperation Agency

LCP: Lao People's Democratic Republic Contingency Plan (or Lao Contingency Plan)

LFND: Lao Front for National Development

LMP: Labor Management Plan

LWU: Lao Women's Union

MAF: Ministry of Agriculture and Forestry

MAPS: Methodology for Assessing Procurement Systems

MOF: Ministry of Finance

MoLSW: Ministry of Labor and Social Welfare

MONRE: Ministry of Natural Resources and Environment

MPI: Ministry of Planning and Investment

MSDS: Material Safety Data Sheets

NA: National Assembly

NDMC: National Disaster Risk Management Committee

NSDRR: National Strategy on Disaster Risk Reduction

OECD: Organization for Economic Cooperation and Development

OHS: Occupational Health and Safety

PCRAFI: Pacific Catastrophe Risk Assessment and Financing Initiative

PDR: People's Democratic Republic

PEFA: Public Expenditure and Financial Accountability

PFM: Public Financial Management

PIC: Project Implementing Committee

PDMC: Provincial Disaster Management Committee

PPE: Personal Protective Equipment

RETF: Recipient-Executed Trust Fund

SAO: State Audit Organization

SEA/SH: Sexual Exploitation and Abuse/Sexual Harassment

SEADRIF: Southeast Asia Disaster Risk Insurance Facility

SEP: Stakeholder Engagement Plan

SOE: State-Owned Enterprises

UN: United Nations (as in UN Charter)

US\$: United States Dollar

VAC: Violence Against Children

WB: World Bank (also referred to as "the Bank")

3R: Reduce, Reuse, Recycle

EXECUTIVE SUMMARY

Chapter 1: Background

Chapter 1 introduces the rationale and strategic foundation for Lao PDR's participation in the SEADRIF (Southeast Asia Disaster Risk Insurance Facility), a regional catastrophe risk pool developed with support from the governments of Japan and Singapore. Lao PDR and Myanmar form Sub-Trust A, through which the SEADRIF Insurance Company operates.

The chapter highlights Lao PDR's vulnerability to climate and natural disasters and explains the government's commitment to financial preparedness through SEADRIF insurance. The World Bank has supported this effort via grant and loan financing (Projects P170913 and P160930). The newly proposed Project (P505224) under a Recipient-Executed Trust Fund (RETF) provides US\$3.4 million for premium payments and post-disaster emergency relief activities.

Key elements of the chapter include:

- Purpose of the LCP: This Lao Contingency Plan (LCP), as the Environmental and Social Management Framework (ESMF), sets procedures for using SEADRIF payouts and guides the management of environmental and social risks, aligned with the ESCP, the World Bank's Environmental and Social Framework (ESF), the SEADRIF Environmental and Social Management System (ESMS), and all applicable national laws.
- **Legal Basis**: Aligned with national laws and public financial management (PFM) frameworks, the LCP supplements—not replaces—existing DRM strategies and systems.

• Core Objectives:

- o Enable timely and accountable use of insurance payouts.
- o Avoid or mitigate environmental and social (E&S) risks.
- Establish institutional roles and responsibilities for safeguards compliance.
- Engage stakeholders meaningfully and operate a responsive grievance mechanism.

Guiding Principles:

- o Government-led and nationally owned;
- o Simplicity and flexibility for rapid post-disaster deployment;
- o Compliance with World Bank ESF, SEADRIF ESMS, and Lao regulations;
- Exclusion of high-risk activities per the Exclusion List (Annex 3);
- o Transparent reporting and grievance redress mechanisms.

The chapter affirms the government's commitment to training, audit, compliance monitoring, and corrective actions in cases of misuse or non-compliance with E&S safeguards.

Chapter 2: The Contingency Plan for SEADRIF Insurance Payout

Chapter 2 provides a comprehensive framework for the legal, financial, and operational management of SEADRIF insurance payouts in Lao PDR. It outlines the institutional arrangements and procedures for post-disaster fund flow, procurement, eligible expenditure types, and auditing requirements.

2.1 Background

• Lao PDR is frequently impacted by floods, typhoons, and droughts, with flood-related expenditures estimated at up to 9% of national budgets during severe years.

- The government has limited reserve mechanisms to absorb large-scale disaster costs.
- SEADRIF insurance provides a fast, rules-based payout system to finance life-saving response and short-term recovery.

2.2 Public Financial Management (PFM) Framework

- PFM processes are governed by multiple laws (Budget Law, Procurement Law, Tax Law, etc.).
- MOF leads budgeting and financial oversight, with coordination at central and provincial levels.
- PEFA assessments conducted in 2010 and 2018 inform ongoing PFM reform. Key findings stress the need for better budget execution, audit, and transparency systems.

2.3 Legal and Institutional Framework for Emergency Activities

- Disaster Risk Management (DRM) is structured through a four-tiered committee system: CDMC (central), PDMC (provincial), DDMC (district), and village-level committees.
- Legal instruments (Disaster Management Law, Decree 239/PM, MoLSW Instructions) guide coordination, relief, and recovery efforts.
- The MoLSW and DSW coordinate DRM activities; the MoF oversees disaster-related fund allocations.

2.4 Accounting of Insurance Proceeds

- A special foreign currency account will be opened at the Bank of Lao PDR, with a linked Kip account in a commercial bank for operations.
- Disbursement of payouts is subject to CDMC approval, and implementing organizations must follow all accounting and financial regulations.

2.5 Indicative Eligible Expenditures

- Focuses on essential, short-term emergency needs such as:
 - o WASH (water, sanitation, hygiene)
 - o Health (medical teams, supplies)
 - Shelter and logistics
 - o Food and nutrition
 - o Education and child protection
 - o Emergency telecommunications

2.6 Exclusion of Expenditures

- High-risk activities, such as those requiring land acquisition, causing significant E&S impacts, or involving hazardous waste, are excluded.
- Activities must fully comply with the Exclusion List (Annex 3) and World Bank ESF.

2.7 Procurement Procedures

- Must follow the Procurement Law No. 30/NA and MOF Instruction 0477/MOF.
- Emergency procurement steps are streamlined under Article 4.2.4.6 to allow rapid response.

2.8 Accounting and Reporting

 MOF (via DSI) coordinates fund flow, with expenditure reports due within 8 months of payout disbursement. • Reports must be audited and submitted to the SEADRIF Sub-Trust A and the Trustee within 9 months.

2.9 Financial Audit

- The Trustee and the World Bank reserve the right to audit payout accounts.
- Any misuse or violation of the Exclusion List must be corrected before Lao PDR can access future SEADRIF policies.

Chapter 3: Environmental and Social Management (ESM)

Chapter 3 outlines the framework and operational procedures for managing environmental and social (E&S) risks associated with the use of SEADRIF insurance payouts under the *Improved Access to Disaster Risk Financing Project (P505224)*. The chapter ensures that emergency response and recovery activities are conducted in a socially inclusive, environmentally responsible, and legally compliant manner, consistent with both national laws and the World Bank Environmental and Social Framework (ESF), ESCP and SEADRIF's ESMS.

3.1 Environmental and Social Policies, Regulations, and Laws

- Lao PDR's national E&S regulatory framework includes key laws on environmental protection, labor rights, occupational safety, gender-based violence (GBV), hygiene, and ethnic group inclusion.
- The chapter maps national legislation against the World Bank's Environmental and Social Standards (ESSs), identifying alignment and key gaps.
- All 10 of the World Bank's Environmental and Social Standards (ESSs) are triggered.
 Relevant ESSs include ESS1 (Assessment of E&S Risks), ESS2 (Labor), ESS3 (Pollution),
 ESS4 (Community Health and Safety), ESS5–ESS8 (risk screening), EE9 (Financial Intermediaries), and ESS10 (Stakeholder Engagement).
- Activities with high or substantial risk (e.g., major resettlement, biodiversity harm) are excluded, as per the Exclusion List (Annex 3).

3.2 Potential E&S Risk Impacts and Mitigation Measures

- **Positive Impacts**: Timely recovery support, protection of vulnerable communities, improved disaster preparedness, and institutional strengthening.
- **Environmental Risks**: Include waste mismanagement, contamination of water sources, air and noise pollution, and overuse of local resources.
- Social Risks: Include worker safety issues, SEA/SH, exclusion of vulnerable groups, child/forced labor, and inadequate GRM access.
- **Mitigation Measures**: The chapter mandates the use of Environmental Code of Practice (ECOP), Codes of Conduct (CoC), Chance Find Procedure (CFP), training programs, E&S screening forms (Annex 4), and contractor performance reporting.

3.3 Procedures for E&S Management. Introduces a four-stage project cycle:

- 1. **Pre-Disaster**: Staff training, systems preparation, and disclosure of safeguards tools.
- 2. **Immediate Post-Disaster**: Screening of activities, risk classification, consultation, contractor orientation, and safeguards integration in contracts.
- 3. **Implementation**: On-site supervision, grievance resolution, monitoring of ECOP/CoC compliance, and incident reporting.

4. **Post-Implementation**: Submission of E&S reports and audits to the World Bank and SEADRIF Trustee.

3.4 Implementation Arrangements

- **MOF** (**DSI**): Acts as Project Implementing Committee (PIC), responsible for oversight, staffing, reporting, and coordination.
- MoLSW: Leads on social safeguard issues and coordinates with the disaster committees.
- **CDMC/PDMCs**: Approve and monitor eligible activities and ensure safeguards are met.
- Implementing Entities: Carry out activities with assigned E&S focal points.
- Contractors/Suppliers: Must comply with ECOP, CoC, OHS standards, and provide E&S performance reports.
- E&S Consulting Firm: Provides technical assistance, monitoring, training, and reporting support.

3.5 Training and Capacity Building

- A national training plan addresses institutional E&S capacity gaps at all levels.
- Training is tailored for:
 - o **National**: MoF, MoLSW, and NDMC: overview of ESCP and LCP.
 - o **Provincial/District**: PDMCs, DDMCs, and implementing agencies
 - o Contractors: On ECOP, GRM, SEA/SH, and reporting obligations
 - o **Communities**: Awareness on GRM, SEA/SH, and project information
- Training records are maintained and summarized in annual E&S performance reports.

3.6 Monitoring and Reporting

- MoF, with E&S consulting firm support, will submit annual E&S reports to the World Bank.
- Reports must:
 - Verify compliance with the Exclusion List and risk classification
 - o Assess mitigation measures, stakeholder engagement, and GRM performance
 - o Document incidents, accidents, and corrective actions
- Implementing agencies and contractors are required to submit end-of-assignment reports.
- Significant E&S incidents must be reported within 48 hours.

3.7 Environmental and Social Post-Audit

- SEADRIF's E&S Focal Point is responsible for conducting post-disaster E&S audits.
- Findings are submitted to the SEADRIF Trustee and the World Bank.
- Non-compliance may result in the suspension of future insurance policy renewals until resolved.

3.8 Stakeholder Engagement Plan (SEP) and Grievance Redress Mechanism (GRM)

• The SEP is a core component of the project's Environmental and Social Management Framework (ESMF), aligned with the ESCP and World Bank's ESS10 and ESS7. It ensures inclusive and transparent engagement with all stakeholders, especially vulnerable and marginalized groups such as ethnic communities, women,

persons with disabilities, LGBT individuals, and migrant workers. Guided by principles of openness, informed participation, and inclusivity, the SEP identifies both project-affected parties (e.g., MoF, MoLSW, local authorities, disaster-affected communities) and other interested parties (e.g., CSOs, LWU, LFND, media, academia, development partners). Key activities include a national consultation on June 25, 2025, public disclosure of the SEP, LCP, and ESCP in Lao language, and continuous engagement throughout all project phases—from pre-disaster planning and capacity building to emergency response, monitoring, and project closure.

- The **GRM** includes confidential, accessible channels for complaints—including SEA/SH-related issues—with defined timelines for resolution. There are three types of Grievance Redress Mechanisms (GRMs): (1) a **general project-level GRM** for addressing complaints from communities and stakeholders related to post-disaster activities; (2) a **labor GRM** for handling worker grievances, including issues related to employment conditions, payments, and safety; and (3) a **SEA/SH-specific GRM** that provides confidential, survivor-centered reporting and referral mechanisms for cases involving sexual exploitation, abuse, or harassment.
- Consultation outcomes are integrated into activity planning and ECOP updates.

3.9 LCP Implementation Budget

- Budget supports E&S consulting services, training, community engagement, GRM operations, and safeguards monitoring.
- The E&S budget is fully integrated into the LCP's overall financial planning. The total estimated budget is **USD 200,000**.

List of Annexes: The LCP consists of the 11 annexes as follows:

- Annex 1: Outline of Payout Expenditure Report
- Annex 2: Chapter VII of the UN Charter
- Annex 3: Exclusion List
- Annex 4: Risk Classification Requirements in the Environmental & Social Directive on Investment Project Financing
- Annex 5: Matrix of Stakeholder Analysis
- Annex 6: Environmental Code of Practice (ECOP) for Eligible Post-disaster Relief and Emergency Aid Activities
- Annex 7: Code of Conduct: Preventing Gender-Based Violence and Violence Against Children
- Annex 8: Chance Find Procedure (CFP)
- Annex 9: Accident/Incident Reporting Procedure and Form
- Annex 10: Sample Form on GRM Monitoring and Accident Report
- Annex 11: Annual Environmental & Social Report Template

CHAPTER 1: BACKGROUND

1.1 Introduction

The Southeast Asia Disaster Risk Insurance Facility (SEADRIF) aims to strengthen the financial resilience of people, especially the poor and vulnerable, in the ASEAN region, to climate and natural disasters by providing technical assistance and disaster risk financing solutions to ASEAN countries to enable earlier and more reliable response and recovery to climate and disaster shocks. SEADRIF is established as a trust in Singapore, comprising the SEADRIF Trust governing overall SEADRIF activities and the SEADRIF Sub-Trust(s) for sub-groups of member countries to conduct concrete activities under SEADRIF. Myanmar and Lao People's Democratic Republic (PDR) agreed to set up Sub-Trust A with support from Japan and Singapore to establish and govern the SEADRIF Insurance Company ("the Company"), a general insurance company incorporated and licensed in Singapore to develop and offer catastrophe risk insurance products, including a regional catastrophe risk pool for Myanmar and Lao PDR as the first product. The governing body of the Sub-Trust A is the Sub-Trust A Committee ("the Committee"), composed of Director General level representatives from each Sub-Trust A Member government and one individual nominated by the Government of Singapore. The Committee oversees the Company through the Trustee as its sole shareholder. The Company is governed by a Board of Directors (BoD) whose appointment are endorsed by the Committee.

In accordance with the decision of the Committee in February 2020, Lao PDR and Myanmar are required to complete and submit a contingency plan for SEADRIF insurance payouts to the Committee and the Trustee, following the guidelines endorsed by the Committee.

The World Bank has since been supporting the capitalization and operationalization of the Company via a US\$12 million investment financing project (IPF P170913) approved in September 2020.

On February 1, 2021, the Company issued its first product when the Ministry of Finance (MOF) of Lao PDR entered into a 3-year insurance policy with the Company to provide protection against floods, further extended to 31 July 2024. The initial premium was paid by MOF through a loan from the World Bank (IPF P160930). In a letter dated October 13, 2023, the Government has requested assistance from the World Bank to secure funding for premium payment that would allow for this coverage to continue.

Accordingly, this RETF (Recipient-executed Trust Fund, P505224) proposes a grant of US\$3.4 million to the Government of Lao PDR (GoL) to be utilized entirely for premium payment under the Lao PDR Improved Access to Disaster Risk Finance Project (the Project). The insurance payouts are intended to be used by Lao PDR to cover goods, services, and physical works for short-term emergency response, recovery, and maintenance of essential public services, such as pre-existing schools or health centers.

The project implementation will continue to be carried out through the procedure developed for the SEADRIF Trustee and SEADRIF Insurance Company while the MOF and Ministry of Labor and Social Welfare (MoLSW) of Lao PDR will implement the activities funded under the insurance payout once it is claimed by the country.

This updated Laos PDR Contingency Plan (LCP) is designed to be simple and is aligned to the relevant public financial management (PFM) processes and frameworks to avoid any delay in the spending of the insurance payout in the aftermath of a disaster. As such it provides principles of

defining eligibility of expenditures as well as exclusion of expenditures. Countries are expected to follow existing processes and accountabilities under their own PFM laws, regulations and systems complemented by SEADRIF requirements. The Government of Lao PDR has undertaken the Public Expenditure and Financial Accountability (PEFA)¹ assessments which have been taken into account in the development of this updated Laos contingency plan (LCP).

The Government of Lao PDR (GOL) already advanced disaster risk management (DRM) efforts by developing various related plans, strategies, and legal and institutional frameworks. Contingency planning is an integral part of the country's entire DRM framework to effectively and promptly utilize SEADRIF insurance payouts. The contingency plan is not intended as a substitute of the existing plans but rather to complement and enhance them, specifically by outlining the policy and procedures governing the SEADRIF insurance payouts, and how they can be utilized to support the overall DRM framework for the country.

The implementation of this LCP and other related plans requires close collaboration and coordination of the Department of State-Owned Enterprises and Insurance Management (DSI), Ministry of Finance and Department of Social Welfare (DSW), Ministry of Labor and Social Welfare (MoLSW), Secretariat of Central Disaster Management Committee with other ministries, and disaster recovery implementing agencies as well as SEADRIF stakeholders.

The Environmental and Social Commitment Plan (ESCP) referenced in this LCP differs from the SEADRIF ESCP developed for the ongoing project (P170913) between the SEADRIF Trust and the World Bank. The ESCP in this LCP has been prepared specifically for the proposed Improved Access to Disaster Risk Finance Project (P505224) between the World Bank and the Government of Lao PDR (Ministry of Finance) to include all necessary actions and measures and to ensure the project complies with ESF requirements.

1.2 Purpose

This Lao Contingency Plan (LCP), as the Environmental and Social Management Framework (ESMF), sets procedures for using SEADRIF payouts and guides the management of environmental and social risks, aligned with the ESCP, the World Bank's Environmental and Social Framework (ESF), the SEADRIF Environmental and Social Management System (ESMS), and all applicable national laws.

The objectives of the LCP are to:

- Establish procedures and institutional arrangements for the GoL to receive and use SEADRIF insurance payouts in a timely, transparent, and accountable manner for post-disaster relief and emergency response;
- Ensure that insurance payouts are used in a manner that avoids, minimizes, or mitigates potential adverse environmental and social impacts;
- Establish procedures and tools for screening, classifying, and managing the risks of eligible activities;
- Define roles and responsibilities of implementing agencies and E&S focal points for compliance, reporting, and monitoring;

PEFA is a methodology for assessing public financial management performance. It provides the foundation for evidencebased measurement of countries' PFM systems. A PEFA assessment measures the extent to which PFM systems, processes and institutions contribute to the achievement of desirable budget outcomes. https://pefa.org/content/pefa-framework

- Provide a framework for meaningful stakeholder engagement, information disclosure, and grievance redress in accordance with the SEP; and
- Support the Government's capacity to implement environmental and social safeguards during post-disaster response and recovery.

1.3 Guiding Principles

The Lao Contingency Plan (LCP), including its ESMF, is guided by the following principles:

- The LCP is developed, led, and owned by the Government of Lao PDR (GoL) to enable timely, effective, and accountable use of SEADRIF insurance payouts in response to disasters.
- 2. The LCP is designed to be operationally simple and responsive to avoid delays in the disbursement and utilization of funds immediately following a disaster.
- 3. While allowing flexibility in determining priority needs after a disaster, the LCP ensures that all activities supported are in compliance with applicable environmental and social safeguards through the procedures established in the ESMF.
- 4. The LCP aligns with existing national legal frameworks, including the Disaster Management Law and Public Financial Management (PFM) systems, and leverages existing institutional coordination and emergency response structures.
- 5. The LCP incorporates the World Bank's Environmental and Social Framework (ESF), SEADRIF's Environmental and Social Management System (ESMS), and the Government's own environmental and social legislation to ensure responsible and sustainable use of resources.

1.4 Environmental & Social Requirements and Policy

Environmental and social (E&S) requirements and policy under this Lao Contingency Plan flow from the following frameworks:

- The **Environmental and Social Commitment Plan (ESCP)** prepared for the *Improved Access to Disaster Risk Finance Project (P505224)*;
- The Environmental and Social Management System (ESMS) of SEADRIF; and
- The Environmental and Social Management (ESM) integrated into this LCP.

Our Environmental and Social Policy Commitments are as follows:

- We commit to comply with national laws and regulations, including those related to fiduciary responsibility, environmental protection, social safeguards, occupational health and safety, and labor rights;
- We commit to implement all relevant measures outlined in the ESCP for the Disaster Risk Finance Project;
- We will adhere to the Exclusion List in <u>Annex 3</u>, which prohibits the use of insurance payouts for activities that pose significant environmental and social risks;
- We will implement the procedures and tools set out in the ESMF, including screening, classification, mitigation, monitoring, and reporting, for all eligible post-disaster activities;

- We will appoint qualified E&S focal staffs, including one from the Department of Social Welfare (DSW) under MoLSW and DSI under MOF, to oversee environmental and social compliance during implementation, as required in the ESCP and ESMS;
- We will recruit an E&S Consulting Firm will be recruited by MoF to provide technical assistance and ensure effective implementation and oversight of the ESCP and LCP.
- We will conduct regular training sessions for national, provincial, and contractor-level stakeholders to build awareness and capability in E&S risk management, screening, monitoring, reporting, and corrective actions.
- We will ensure a functioning grievance mechanism is in place, in line with national regulations, to address community complaints and feedback related to activities funded by the insurance payout;
- We will provide timely reports to the Committee and the WB or the Trustee, using the agreed templates, on how payouts are used and how E&S safeguards have been addressed;
- We will fully cooperate with post-disaster E&S audits initiated by the Trustee or World Bank;
- In case of non-compliance, we commit to undertake and complete corrective actions as agreed in an action plan with the Committee. We understand that new insurance policies will not be issued until such non-compliance is rectified.

CHAPTER 2: THE CONTINGENCY PLAN FOR SEADRIF INSURANCE PAYOUT

2.1 Background

2.1.1 Overview of Natural Disasters in Lao PDR

The Lao PDR is exposed to multiple types of natural hazards, including typhoons, storms, floods, landslides, and droughts. The country has been severely affected by disasters in recent years, including widespread damage from typhoon Ketsana in 2009 and Haiman and Nok-ten typhoons in 2011, and recent year the flood in 2018 and 2019. With the severity of hazards increasing in recent years, the government has faced increasing costs of responding to disasters, and the challenges of financing the associated emergency response and reconstruction costs.

The impacts of disasters in Lao PDR result in large costs faced by the Government, businesses, and households. The estimated average annual fiscal cost of floods is 2.7% of government expenditures. This can be as high as 9% of budget expenditures in years with more severe events. The Government has had insufficient funding arrangements in place for major disaster events; where the costs of previous disasters have outweighed the resources allocated for post disaster expenditures from contingency budgets and disaster funds.

2.1.2 Disaster Risk Financing Instruments in Lao PDR

According to the State Budget Law, article 11, there are government reserves and provincial reserves; these reserves are used in case of any emergencies such as natural disasters and pandemics. The use of government reserves are approved directly by the Prime Minister and would be assigned to the prime minister's office to provide notice of the use. The provincial reserve would be approved by the provincial governors.

Another fund is from the contribution from the public. This includes both support which is money or goods that are gathered from businesses, social and international organizations within or outside the country, in order to support any emergency cases.

The government has sought to increase the overall financing for disaster related expenditures by establishing funds, including the State Reserve Fund established in November 2013. These funds receive domestic sources of finance, mainly through annual State Budget allocations, and can be accessed in the event of an emergency.

The implementation of the State Budget during the fiscal year follows the planned budget allocations very closely, and no budget reallocations have taken place following disasters, according to the Budget Department. There has also been no reported use of additional taxes as an instrument to raise additional revenue following disasters. The relatively high level of external public debt to GDP may restrict additional borrowing to finance the cost of disasters in the medium term.

There are legislations established to support the implementation of the PFM. This is to ensure that the PFM are following the financial standards and that it is transparent.

The proposed Lao PDR National Strategy on Disaster Risk Reduction (NSDRR) 2021-2030 under responsibility of the Department of Social Welfare (DSW) under Ministry of Labor and

Social Welfare (MoLSW) as the secretariat of Central Disaster Management Committee (CDMC) is underway and would cover the DRM in details such as the process of DRM, plan to reduce and prevent from the disasters, recovery plans in case of a disaster occurring. This proposed strategy is expected to be approved in 2020 and enforced in 2021.

2.2 Legal and Institutional Framework of Public Financial Management

2.2.1 Current Public Financial Management System of Lao PDR

The laws and regulations that govern PFM and DRM include the followings:

- The Disaster Management Law, No. 71/NA dated 24 June 2019;
- State Budget law no.71/NA, dated 16 December 2015;
- Procurement law no. 30/NA, dated 2 November 2017;
- Instruction on the implementation of procurement law no. 0477/MOF, dated 14 February 2019;
- Vision to 2030 and Public Finance Development strategy to 2025;
- Annual budget plan and five-year budget plan;
- Guideline on state budget establishment and guideline of the state budget implementation of the Ministry of Finance;
- Guideline on the management of revenues expenditures, service's fees and state fund no.0016/MoF, dated 3 January 2019;
- Guideline on the inspection of state budget management 1672/MoF, dated 3 June 2019;
- Minister of Finance's Decision on Public Administrative Budget Expenditure Norms (Decision No.4000/MOF dated 12 December 2018);
- *Tax law no. 66/NA, dated 17 June 2019;*
- Notification on providing leftover budget into the state budget's account no.0846/MoF dated 23 March 2020.
- Government's Decree on State Reserves (Decree No.291/GOV, dated November 5th, 2013);
- Prime Minister's Decree on Organization and Operation of Disaster Management Committee (Decree ref.no. 239/PM dated May 18th, 2020).
- Government's Decree on Social Welfare (Decree No.169/GOV, dated June 19th, 2013);
- Minister of Labour and Social Welfare's Decision on Responsibilities of National disaster prevention and control committee (Decision No.2737/MOLSW, dated July 30th, 2018);
- Minister of Labour and Social Welfare's Instruction on Implementation of Decree on Social Welfare (Instruction No.874/MOLSW, dated February 23rd, 2015);
- Minister of Finance's Instruction on Management and Usage of Donation Fund for Disaster Assistance (Instruction No.1516/MOF, dated May 21st, 2019).
- Value Added Tax Law no.: 48/NA dated 20 June 2018.
- Income Tax Law no.: 67/NA dated 18 June 2019,
- Exercised Tax no.:68/NA dated 19 June 2019.

no.

In Lao PDR, the PFM processes follow the Law of State Budget no. 71/NA dated December 16th 2015; Public Investment law no. 72/NA, dated 15 December 2015; Procurement law no. 30/NA, dated 2 November 2017 and related regulations.

According to PFM, the Government of Lao PDR (GoL) has formulated Five-Year State budget Plan, and Ministry of Finance (MOF) collects revenue and expenditure forecasting from related departments of MOF and coordinates with MPI, each government agencies and equivalent organizations to estimate their budget plan to submit to Lao National Assemble for approval. The Government will instruct Ministry of Finance to issue yearly guideline/instruction of budgeting preparation including informed ceiling scope of each sector for central, local provincial authorities set up with their owned budget units as each level.

For the budget execution, the local authority will coordinate with provincial assemble in each provinces, city, capital to consider the budget plan initially submit to Ministry of Finance and provincial department of finance, to summarize to government and national assembly in order to approve their annual budget plan, with submit detail of budget allocation plan to MOF to prepare permit document and payment instruction.

Central and local authorities need to submit monthly report on budget implementation to MOF. After the end of fiscal year, the State Audit Organization will audit the budget implementation of each central and local authorities and report the results to National Assembly.

2.2.2 PEFA Assessment

Lao PDR has identified the strength and weakness of its PFM System and is undertaking the PEFA assessment. So far, Lao PDR has conducted PEFA Assessment twice including the first time in 2010 assessing the budget implementation year 2006/07, 2007/08 and 2008/09 and the second assessment in 2018, approved and published in February 2020 (both can be found on the PEFA website (www.pefa.org). The most recent result of PEFA assessment of the public finance management in 2018 was scored D. This assessment result did from fiscal public financial report year 2014-2015, fiscal year 2015-2016, and year 2017.

The PEFA result was used to be part of the development of the financial legislation such as the state budget law (amended) and some of the financial regulation under the law. The 2018 PEFA assessment are to: help the government prioritize its initiatives laid out in the Vision to 2030 and Public Finance Development Strategy 2025 (PFM Strategy) focusing on the areas where basic foundations systems are required; build the capacity and understanding of technical staff on the underlying PFM systems and standards and practices to strengthen their ability to deliver on the PFM action plans; and establish the government's platform for measuring PFM progress going forward and enable regular updates to the PFM reform program and subsequent monitoring.

This PEFA assessment highlights PFM reform areas that have already been identified by the government and the approval of the Vision to 2030 and Public Finance Development Strategy to 2025 by the Prime Minister in July 2017 has placed PFM reforms as a government priority. The strategy provides the framework for the medium-and long-term reform envisaged by the government and has high-level political support. The main objectives of the PFM Strategy 2025 are to strengthen public finances management to sustain dynamic and stable economic growth. Emphasis is on regional and international integration of Lao PDR, while at the same time,

focusing on protecting the environment, creating prosperity, and enhancing the livelihoods of all ethnic groups.

The PEFA assessment focuses on the national level of Lao PDR PFM systems, seeking to cover the entire PFM architecture, the revenue side and the expenditure side, through the budget cycle from planning through execution to control, reporting, and audit. This covered all the budgetary agencies of Lao PDR including the 46 ministries and state agencies (even if only 17 are presented in the State Budget Plans)—including the oversight institutions such as the State Audit Organization (SAO) and the National Assembly on budget and audit reports—and six other semi or fully extra budgetary funds and 162 state-owned enterprises (SOEs) partially or fully controlled by the government. All sectors have been included in the assessment—except information on aspects of defense, public order, and safety functions that have been left outside the scope of the samples for reasons of national security—with a focus on service delivery sectors.

The wider donor community has renewed its commitment to support those reforms through funding and technical assistance. The World Bank will continue to support this process through the ongoing Public Financial Management Reform Program Single Donor Trust Fund funded by the European Union. Other donors, including the IMF, Asian Development Bank and JICA are also providing assistance in the PFM area.

2.2.3 Procurement Assessment

The assessment of the public procurement system of Lao PDR was conducted in 2006 using the Baseline Indicators System (BIS) for measuring the quality of a country's procurement policies and institutional capacity, which was developed by the joint World Bank and Organization for Economic Cooperation and Development (OECD) Development Assistance Committee (DAC) Procurement Roundtable.

To strengthen the Government procurement system, the Government of Lao PDR has improved procurement regulation from Prime Minister's decree no. 03/PM dated January 9th 2004 to Law of Public Procurement no. 30/NA dated November 2nd 2017 and support the implementation by issuing MOF's Implementing Instruction no. 0477/MOF dated February 13th 2019.

The Government applies this Law and instruction in every public procurement in Lao PDR.

2.3 Legal and Institutional Framework of Emergency Activities

2.3.1 Disaster Risk Management

The following laws and regulations stipulate the overall disaster management process in Lao PDR:

- The Disaster Management Law, No. 71/NA dated 24 June 2019;
- State Budget law no.71/NA, dated 16 December 2015;
- Government's Decree on State Reserves (Decree No.291/GOV, dated November 5th, 2013);
- Government's Decree on Social Welfare (Decree No.169/GOV, dated June 19th, 2013);

- Prime Minister's Decree on Organization and Operation of Disaster Management Committee (Decree ref.no. 239/PM dated May 18th, 2020).
- CDMC's decree on responsibilities of CDMC's members No. 01/CDMC, dated July 27th, 2020.
- Minister of Labour and Social Welfare's Instruction on Implementation of Decree on Social Welfare (Instruction No.874/MOLSW, dated February 23rd, 2015);
- Minister of Finance's Instruction on Management and Usage of Donation Fund for Disaster Assistance (Instruction No.1516/MOF, dated May 21st, 2019).

Currently there is no approved disaster risk management plan for Lao PDR, however, there are Emergency Preparedness and Response for the year 2020 and the plan has been updated in annually. The DSW under MoLSW acts as secretariat for CDMC is underway to develop the Lao PDR National Strategy on Disaster Risk Reduction 2021-2030, which is expected to finish final review in 2020 and start implementing in 2021.

The disaster management is under the Law of Disaster Management no. 71/NA dated June 24th 2019 and Prime Minister's decree no. 239/PM dated May 18th 2020 on organizing and operating the Disaster Management Committee in order for implementing, managing and monitoring of disaster in Lao PDR.

The CDMC is appointed by the Prime Minister, non-permanent organization combining representatives from related government agencies, based on a proposal made by the Minister of Labor and Social Welfare, where DSW acts as secretariat to coordinate with related stakeholders from central government agencies to local authorities to implement disaster management. Disaster Management Committee consists of four levels such as central, provincial, district, and villages.

Central Disaster Management Committee has role to support the implementation of policies, strategies, measures, laws, regulations, plans, programs, and projects related to disaster management.

The Central Disaster Management Committee consists of the following:

- 1. Deputy Prime Minister, as the Chairperson;
- 2. Minister of Labour and Social Welfare, as the Deputy Chairperson and standing person;
- 3. Deputy Minister of the Ministry of Nation Defense, as a Deputy Chairperson;
- 4. Deputy Minister of Finance, as a Deputy Chairperson;
- 5. Deputy Permanent Secretary of the Prime's Minister Office as a Member;
- 6. Deputy Minister of Public Health, as a Member;
- 7. Deputy Minister of Agriculture and Forestry, as a Member;
- 8. Deputy Minister of Public Works and Transport, as a Member;
- 9. Deputy Minister of Education and Sports, as a Member;
- 10. Deputy Minister of Information, Culture and Tourism, as a Member;
- 11. Deputy Minister of Natural Resources and Environment, as a Member.

The Government may assign additional members based on the disasters that occur.

In addition to the Central Disaster Management Committee, a Ministry may establish a Ministerial Disaster Management Committee as an agency supporting the work of the Central Disaster Management Committee and as a focal point for coordination based on decisions made by the Minister or Head of the organization concerned. (Source - article 52 - Law of Disaster Management);

The Provincial Disaster Management Committee (PDMC) shall be appointed by the relevant Provincial Governor or the Mayor of Vientiane Capital, based on a proposal made by the Director of Labor and Social Welfare Department. Its role is to support the implementation of policies, strategies, measures, laws, regulations, plans, programs, and projects related to disaster management, for which the Social Welfare Division, Provincial Labor and Social Welfare Department, is the Secretariat.

The Provincial Disaster Management Committee consists of the following:

- 1. Deputy Provincial Governor, Vice Mayor of Vientiane Capital, as the Chairperson;
- 2. Director of Provincial Labor and Social Welfare Department, as the Deputy Chairperson and standing person;
- 3. Deputy Director of Provincial Defense, as a Deputy Chairperson;
- 4. Deputy Director of Provincial Finance Department, as a Deputy Chairperson;
- 5. Deputy Director of the Provincial Governor's Office as a Member;
- 6. Deputy Director of Provincial Public Health Department, as a Member;
- 7. Deputy Director of Provincial Agriculture and Forestry Office, as a Member;
- 8. Deputy Director of Provincial Public Works and Transport Department, as a Member;
- 9. Deputy Director of Provincial Education and Sports Service, as the Member;
- 10. Deputy Director of Provincial Information, Culture and Tourism Department, as a Member;
- 11. Deputy Director of Provincial Natural Resources and Environment Department, as a Member.

The provincial authority may appoint additional members based on the disasters that occur. (Source - article 53 - Law of Disaster Management).

The District Disaster Management Committee (DDMC) is appointed by the District Governor, or Head of Prefecture or City Mayor, based on a proposal made by the Head of the District Labor and Social Welfare Office. Its role is to lead the implementation of policies, strategies, measures, laws, regulations, plans, programs, and projects related to disaster management activities, for which the Social Welfare Unit, District Labor and Social Welfare Office, is the Secretariat.

The District Disaster Management Committee consists of:

- 1. Vice-Governor of the District, Deputy-Head of Prefecture and Vice-Mayor, as the Chairperson;
- 2. Director of District Labor and Social Welfare Office, as the Deputy Chairperson and Standing Person;
- 3. Deputy Director of District Military Office, as the Deputy Chairperson;

- 4. Deputy Director of District Finance Office, as Deputy Chairperson;
- 5. Deputy Direct of District Governor's Office as a Member;
- 6. Deputy Director of District Health Office, as a Member;
- 7. Deputy Director of District Agriculture and Forestry Office, as a Member;
- 8. Deputy Director of District Public Works and Transport Office, as a Member;
- 9. Deputy Director of District Education and Sport Office, as a Member;
- 10. Deputy Director of District Information, Culture and Tourism Office, as a Member;
- 11. Deputy Director of District Natural Resources and Environment Office, as a Member.

The District Authority may appoint additional members based on the disasters that occur. (Source - article 54 - Law of Disaster Management).

The Disaster Management Committees have the following rights and duties within their areas of responsibility:

- 1. Issue disaster emergency warnings;
- 2. Propose to the Government, or the relevant provincial Governor, Mayor of Vientiane Capital, District Governor, Head of Prefecture, or City-Mayor for consideration and announcement of the area or locality affected by a disaster;
- 3. Issue orders to all stakeholders to be prepared for implement their duties in a timely manner;
- 4. Give an order to pay money directly out of the relevant level of Disaster Management Fund for the purpose of controlling a disaster;
- 5. Organize ad-hoc units for responding to disasters that have occurred or may occur;
- 6. Collaborate with line ministries, organizations, local authorities, all sectors and parties for disaster management;
- 7. Raise funds for disaster management through various means that are consistent with the Constitution and the law;
- 8. Receive monetary donations, materials and assets donated by individuals, domestic and foreign legal entities and organizations for use in disaster management activities;
- 9. Participate in meetings to discuss disaster management;
- 10. Participate in regional and international conferences related to disaster management;
- 11. Finalize reports related to their activities on implementation and submit them to the Government, or the relevant Provincial Governor, Mayor of Vientiane Capital, District Governor, Head of prefecture, or City-Mayor on a regular basis;
- 12. Exercise other rights and duties according to the law and assigned by higher authorities.

(Source - article 55 - Law of Disaster Management)

All in all, the above disaster management structures viewed as important mechanism for improving coordination across line agencies and sub-national offices involved in disaster risk management. For instance, in order to develop National Strategy on Disaster Risk Reduction, the DSW invited all of the government agencies who have roles related to this issue such as the Ministry of Finance to get involved.

Although the DSW was appointed as the secretariat to CDMC, the operations of DSW are still limited due to lack of a legal framework, implementation guidelines, and resources for the department. This also has implications on disaster risk management coordination.

Within the above structures, MoF and its local arms are in charge of the management and summary of all of the budget allocations based on the request of related ministries and the final decision making of the CDMC. The main responsibilities of MoF in the coordination framework are to participate in the committee meetings, provide comments or recommendations on the procurement process and expenditure list, provide status of budget position, recommend on available financial instruments to finance disaster and assist on checking which expenditures that could be covered from the losses that occurred.

2.3.2 Emergency Activities

The following the Disaster Management Law and Prime Minister's Decree on Organization and Operation of Disaster Management Committee, Deputy Prime Minister as the Chairman of the committee will proceed overall decision-making, and Minister of Labor and Social Welfare as Vice Chairman and Standing Person will coordinate with line ministries and each committee levels on emergency activity plan stipulates to submit preparation of approval.

In practice, when a disaster occurs, there would be a notice of disaster which is issued by the Chairman or Vice-Chairman of CDMC to related Ministries based on initial reports and information gathered from local authorities and PDMC/DDMC in the affected area.

According to the Disaster Management Law, the article 22-23, in case of a disaster occurring, the disaster committees (under MoLSW) at each level needs to be proactive in providing emergency relief immediately and/or in a timely manner. For the declaration of each area, Article 27 also mentioned that each level of the disaster management committees are responsible for declaring the disaster's affected area based on the level of the disaster. The parliamentary approval is not needed to determine the emergency activities since this is the roles of CDMC, PDMCs and DDMCs.

For Emergency Activities:

With reference of Law of Disaster Management, part II – Disaster Control Article 21: disaster control is to limit impacts of the occurring disaster not to have huge damage to health, life, public asset, property, person, and community.

Wherever the disaster occurs, the local authority needs to immediately provide emergency assistance in timely manner. Disaster Management Committees in each level have to coordinate with relevant ministries, agencies, local authorities including persons, entities and organizations within country and oversea in order to provide emergency assistances such as shelter, food, water and sanitation, emergency health services, clothes and other necessary to victims of natural disaster.

In case of severe disaster, CDMC will coordinates with local authority and concerned DMC to establish Emergency Command Center locates in Central and local area of disaster occurring, to allocate, relocate temporary staying, inventory, medical health assistance, logistic, distributed essential supplies.

Similar to roles stipulated in the disaster coordination framework, the MOF and its local arms will assist Disaster Management Committees in each level in terms of disaster financing such budget allocation to disaster related expenditures as discussed above under the annual State Budget preparation process. The State Budget is approved by the National Assembly (as stated in the Law on State Budget 2015).

A number of funds have been established by GoL which may be accessed to finance disaster related expenditures. Some of these funds are dedicated to financing post disaster expenditures, while others also cover non-disaster related uses. Many of these funds have been established relatively recently, following the large amounts of damage from the flood events in 2009, 2011, 2013 and 2018. These funds are managed by different government departments, with allocations largely from the State Budget, as well as other sources, such as the private sector or international organizations. Establishing dedicated reserve funds for disaster response and recovery provides some certainty of the financial resources immediately available to the government following a disaster. The use of reserve funds as a financial instrument is generally recommended for high frequency minor impact events.

The State Reserve Fund was established by the Government in November 2013 under PM Decree No. 291, to be used for emergency needs including disaster and non-disaster emergencies. The fund is comprised of a cash component (60% of the total value) and goods and materials component (40%), which includes rice, crop seeds, fuel, medical supplies, and rescue equipment. This will help to ensure allocated funding is made available for disaster related expenditures, and timely mobilization of funds.

The National Contingency Fund has been a main source of disaster risk financing in recent years, prior to the establishment of the State Reserve Fund. The National Contingency Fund is operated by the Budget Department under MoF.

Disaster related use of the fund includes preparedness, emergency relief, and rehabilitation and reconstruction expenditures. Non-disaster related uses of the fund include ensuring national security and maintaining economic stability. The State Reserve Fund has a target allocation of 3% of annual State Budget expenditure, according to the Decree on State Reserves. Which the Decree on State Reserves is established under, provides for an annual allocation to the State Reserve Fund from the State Budget. The value of the fund can accumulate from one fiscal year to the next if not all resources are spent. Expenditures from the fund are to be made according to requests from line agencies, and approved according to the scope of use of the fund. All expenditures from the fund must be approved by the Prime Minister. In most cases, expenditures are to be channeled from the fund directly to suppliers of goods, works, and services.

Despite of a number of funds established, the GoL currently has insufficient funding arrangements in place for major disaster events — the costs of previous disasters have outweighed the resources allocated for disaster related expenditures from contingency budgets and disaster funds. The Government has still not financed all expenditures from previous years, while additional costs are incurred every year from disasters. As a result, the Government, households, and businesses end up paying for most of the damages to assets they own. Households bear the cost when essential services are not restored and compensation is not provided for damaged private assets and lost agricultural output, as well as businesses who do not get paid for the services they provide e.g. urgent infrastructure repair work.

2.4 Accounting of the insurance proceeds

Lao PDR shall receive the insurance payouts based on the level of risks and floods according to Soft trigger and parametric trigger of its contribution. In order to receive the insurance payouts, National Treasury on behalf of MOF will open New Special Account of Foreign Currency in Bank of the Lao PDR. In addition, the operational account in Lao Kip will be opened in commercial banks in Lao PDR to finance the eligible activities.

Such payout will be spent with the approval of Central Disaster Management Committee. After the approval from the Committee, the payout will be directly transferred to the respective organizations. These organizations will make the accounting for the payout in line with the related laws and regulations and will be audited for their insurance payout expenditures.

2.5 Indicative Eligible Expenditures

Given the SEADRIF insurance payout is relatively small but promptly disbursed after a disaster; the insurance proceeds will be utilized for post disaster relief and emergency aid. The expenditure will be associated with providing life-saving humanitarian aid and protecting livelihoods, especially of the poor and vulnerable people immediately after the disaster event. During this initial phase, rapid assessments are conducted to evaluate the most urgent needs. The following is an indicative list of eligible expenditures:

- Water and Sanitation Provision of safe water, sanitation and hygienic services and goods;
 Wastewater and solid waste disposal; Health workers and experts to support good sanitation and hygiene practices.
- **Health** Deployment of health professionals and services in affected areas to reduce morbidity and preventable mortality; Disease surveillance; Disease prevention and control; Emergency coordination of health action; Health information management; provision of medical supplies and equipment.
- **Shelter** Provision of emergency shelter to affected population; Ensuring safe shelter and relief for women, children and people with disabilities; support to aid supplies to the affected population (e.g., food, water, shelter, blankets, mattresses, medicines).
- **Logistics** Securing transportation and access needed for sending life-saving operation and immediately needed key relief items.
- **Emergency telecommunication** Provision of emergency telecommunications; Quick recovery of telecommunication systems.
- **Food & Nutrition** Provision of food relief in affected areas; Provision of nutritional care for infants, children and breastfeeding mothers.
- Education & Child Protection Rehabilitation of damaged schools; Deployment of educators and dispatch of essential learning packages, recreational items, and early childhood development kits; Provision of immediate protection of children and women from violence, abuse and exploitation in affected areas, particularly unaccompanied and separated children, through family tracing and reunification, establishment of safe environments (child friendly spaces), community-based psychosocial care and support, and the prevention of sexual abuse and exploitation

2.6 Exclusion of Expenditures

The Government of Lao PDR commits to ensuring that payouts are used for their intended purposes and free of corruption. The Government of Lao PDR will also ensure that SEADRIF insurance payouts will not finance any activities that could pose high or substantial environmental and social risks and impacts, consistent with the World Bank's Environmental and Social Framework (ESF). Specifically, the Government of Lao PDR is committed to comply with the exclusion list in **Annex 3** that provides details on activities that could pose significant

or high environmental and social risks and impacts, consistent with the World Bank's Environmental and Social Framework (ESF).

The Government of Lao PDR will comply with all applicable national laws and regulations including those on fiduciary, environment, social, health, safety, and labor when carrying out activities using the insurance payouts. These laws and regulations include State Budget Law, Public Procurement Law and so on. The CDMC will provide oversight and make arrangements for ensuring that the activities follow all applicable national requirements.

2.7 Procurement Procedures

For the emergency response and recovery activities, the usage of funding and purchasing of goods from the SEADRIF insurance payout after the disaster shall be carried out based on the Procurement law no. 30/NA, dated 2 November 2017 and Instruction on implementation of public procurement law no. 0477/MOF, dated 14 February 2019.

The Central Disaster Management Committee based in MoLSW will proceed the procurement procedure in line with the article 4.2.4.6 of the Instruction on implementation of public procurement law no. 0477/MOF, dated 14 February 2019, which clearly explained all steps to be taken.

2.8 Accounting and Reporting of Insurance Payouts

In the event of the disaster, on behalf of Ministry of Finance, DSI shall request and receive the payout from SEADRIF Insurance Company and sequentially transfer to the implementing organizations with the approval of the CDMC. The process of receiving payout shall be as prescribed in SEADRIF Contingency Plan and in line with MOF's financial regulations. The expenditure of the payouts will be audited by the State Audit Organization. Payout Expenditure Report shall be prepared by the relevant organizations and sent to the DSI of Ministry of Finance within 8 months after expending the insurance payout. Then, it will be submitted to the committee of Sub-Trust A and Trustee through MOF within 9 months following template in the **Annex 1.**

2.9 Financial Audit

Ministry of Finance will allow the Trustee to audit the dedicated bank accounts and the relevant account documents for SEADRIF insurance payouts when requested by the Sub-Trust A Committee or the World Bank. The audit will include checking the compliance with the Exclusion List set out in <u>Annex 3</u>. In the event that the financial post-audit finds non-compliance by the beneficiary country with said exclusion list, there will be a need to rectify the non-compliance(s) in accordance with the action plan agreed by the Committee and new insurance policies will be issued until rectified.

CHAPTER 3: ENVIRONMENTAL AND SOCIAL MANAGEMENT (ESM)

3.1 Environmental and Social Policies, Regulations and Laws

3.1.1 Key Lao PDR Laws and Regulations Relevant to the Project

The key Lao PDR laws and regulations relevant to the Project are summarized in Table 2 below. This list highlights the principal environmental and social legislation applicable to activities funded by the SEADRIF insurance payouts under the Lao PDR Improved Access to Disaster Risk Finance Project. It is not exhaustive; further review of applicable legislation will be conducted during the preparation of any project-level Environmental and Social Management Plans (ESMPs) as required.

Given the nature of the Project—which focuses on post-disaster relief, emergency aid, and the rapid deployment of funds to support essential services such as water and sanitation, health, shelter, logistics, emergency telecommunications, food and nutrition, education, and child protection—the relevant national laws cover a broad range of environmental, social, labor, and disaster management areas. The following laws ensure that insurance payouts are used responsibly, minimizing environmental and social risks while safeguarding public health, worker safety, and vulnerable groups during emergency response and recovery (Table 1).

Table 1: Key Environmental and Social Legislation of Lao PDR

Related National Legislation	Relevance (Aligned with Exclusion List)
Environmental	
Law on Environment Protection, No. 29/NA, 18/12/2023	Core legal basis for E&S risk screening and general environmental safeguards. Remains relevant for all eligible activities.
Law on Forestry, No. 08/NA, 13/06/2019	Applicable only for screening; activities in protected or conservation forests are excluded.
Law on Aquatic Animal and Fishery, No. 41/NA, 17/07/2023	Remains relevant for eligible emergency works near water bodies or aquatic systems.
Law on Wild Animal, No. 42/NA, 17/07/2023	For awareness only; activities with significant wildlife impacts are excluded.
Law on Disaster Management, No. 15/NA, 24/06/2019	Foundational to project design and emergency response implementation under the LCP. Fully relevant.
Law on Water and Water Resources, No. 23/NA, 11/05/2017	Relevant for sanitation, flood relief, and water restoration efforts.
Decree on Environmental Impact Assessment (EIA), No. 389/GOL, 20/10/2022	Not applicable for excluded high-risk activities. May still be referenced for screening and compliance assurance.
Decision on IEE/EIA Thresholds, No. 0358/MONRE, 02/2023	Not directly triggered. Helps inform classification and exclusion screening.
Decree on Protected Forest, No. 219/GoL, 20/06/2023	Activities in these areas are excluded. Law remains useful for location screening.
Decree on Protection Forest, No. 01/GoL, 04/01/2024	Same as above; for screening only. Activities causing significant impacts are excluded.
Decree on Production Forest, No. 02/GoL, 04/01/2024	Applicable for temporary access or low-risk work; significant disturbance excluded.
Decree on Climate Change, No. 321/GoL, 18/09/2019	Aligns payouts with national resilience and adaptation policy. Still relevant.
Ministerial Instruction on Hazardous Waste, No.	Key for emergency-related waste management (e.g.

0744/MONRE, 11/02/2015	damaged medical supplies). Fully applicable.
Decree on Right of Way (ROW), No. 185/GoL,	May be relevant for access works; applicable if rights-of-
2022	way are used temporarily.
Social	
Law on Resettlement and Occupation, No. 086/NA, 15/06/2018	Not applicable—land acquisition and resettlement are excluded.
Law on Labour Protection, No. 43/NA, 24/12/2013	Fully relevant—applies to emergency and temporary labor protections.
Decree on Occupational Health and Safety, No. 22/GOL, 05/02/2019	Applies to worker safety during emergency operations.
Decision on GAP for Labor Safety, No. 0540/MAF, 09/02/2011	Applicable to agriculture-related recovery labor.
Law on Hygiene, Prevention and Health	Important for shelter, sanitation, and public health during
Promotion, No. 73/NA, 22/11/2019	emergencies.
Law on Prevention of HIV Disease, 29/06/2010	Relevant for health and awareness in community-based interventions.
Law on Preventing and Combating Violence Against Women and Children, No. 56/NA, 23/12/2014	Critical for SEA/SH prevention and safe relief spaces.
Law on Development and Protection of Women and Children, No. 08/NA, 22/10/2004	Reinforces gender equity and inclusion in aid efforts.
Law on Grievance Redress, No. 023/NA, 09/11/2016	Legal basis for receiving and resolving project-related complaints.
Ethnic Groups	
Constitution of Lao PDR, No. 63/NA, 08/12/2015	Constitution of Lao PDR, No. 63/NA, 08/12/2015
Ethnic Minority Policy (1992)	Ethnic Minority Policy (1992)
Ethnic Group Consultation Guideline, LFND (2012)	Ethnic Group Consultation Guideline, LFND (2012)

3.1.2 World Bank Standards and Key Gaps with National Framework

The project will follow the World Bank Environmental and Social Standards (ESSs), as well as the World Bank Group Environmental, Health and Safety (EHS) Guidelines. Based on these policies and the scope of the project, focusing on premium financing and the use of insurance payouts for short-term disaster response and early recovery, the environmental and social risk of the project is categorized as Moderate.

The **environmental risk** of the project is considered **moderate**. The grant-financed activities themselves (i.e., insurance premium payment) have no direct environmental impact. However, if a payout is triggered, the subsequent use of funds may include emergency procurement of goods, minor repairs to infrastructure, debris removal, and provision of temporary services (e.g., water, health, shelter). These activities are expected to be **limited in scope, short-term, and site-specific**, and can be effectively managed through the implementation of existing procedures and mitigation measures aligned with national systems and the project's Environmental and Social Commitment Plan (ESCP).

The **social risk** of the project is also considered **moderate**. Insurance payouts may fund activities involving temporary labor (e.g., debris removal, temporary repairs), procurement of basic goods and services, and provision of assistance to affected populations. While these activities are essential to ensure rapid response, potential risks include issues related to **labour conditions**, **community health and safety, targeting and equitable access to benefits**, as well

as risks of **Sexual Exploitation and Abuse/Sexual Harassment** (**SEA/SH**) during relief distribution. These risks are mitigated by using existing national frameworks complemented by SEADRIF-specific guidelines, screening processes, and the ESCP. No significant land acquisition, resettlement, or major civil works are anticipated. The World Bank's Environmental and Social Standards applicable to this project are summarized in Table 2 below:

Table 2: Relevant World Bank ESS

ESS	Relevant	Rationale
ESS1: Assessment and	V	Relevant due to potential short-term, site-specific E&S risks from
Management of Environmental		emergency response activities. The LCP functions as the ESMF to
and Social Risks and Impacts		guide risk screening, mitigation, and monitoring.
ESS2: Labor and Working	~	Relevant due to engagement of government, contracted, and
Conditions		emergency response workers. Requirements include OHS, fair
		labor practices, and a Code of Conduct (CoC).
ESS3: Resource Efficiency and	✓	Applicable to emergency response actions such as debris
Pollution Prevention and		management, water/sanitation services, and waste handling. ECOP
Management		measures will be applied.
ESS4: Community Health and	✓	Relevant due to risks linked to disaster relief, temporary shelters,
Safety		emergency logistics, and SEA/SH. ECOP and CoC provisions are
		integrated.
ESS5: Land Acquisition,	~	Relevant to ensure screening excludes significant land acquisition.
Restrictions on Land Use and		In cases where emergency activities involve minor land
Involuntary Resettlement		acquisition and compensation (e.g., for civil works), compensation
		must be provided at replacement cost, prior to commencement of
		works, and in compliance with ESS5.
ESS6: Biodiversity	~	While activities in or near protected areas are excluded, ESS6
Conservation and Sustainable		remains relevant to ensure screening avoids residual impacts on
Management of Living Natural		sensitive ecosystems (e.g., forest areas used for temporary access
Resources		or shelter).
ESS7: Indigenous Peoples/Sub-	~	Relevant due to the presence of ethnic groups in affected areas.
Saharan African Historically		The SEP and EGDF ensure inclusive consultation, culturally
Underserved Traditional Local		appropriate support, and equitable access to benefits.
Communities		
ESS8: Cultural Heritage	~	Relevant to avoid inadvertent impacts to cultural heritage during
		emergency operations. Chance find procedures will be
		implemented in all civil works.
ESS9: Financial Intermediaries	✓	Relevant as SEADRIF Insurance Company serves as a financial
		intermediary. While implementation is government-led, financial
		accountability, post-audit, and reporting obligations apply.
ESS10: Stakeholder	✓	Relevant to ensure meaningful consultation, inclusive
Engagement and Information		communication, grievance redress, and information sharing with
Disclosure		affected communities, guided by the SEP embedded in the LCP.

3.2 Potential Environmental and Social Risk Impacts and Mitigation Measures

3.2.1 Positive Impacts

The project is expected to generate several positive impacts. It will enhance financial resilience by enabling timely access to funds following disasters, thereby reducing economic shocks, particularly for vulnerable populations. It will also improve disaster preparedness and response through strengthened national systems for contingency planning and disaster risk financing. The project aligns with existing public financial management (PFM) frameworks, allowing for the rapid deployment of emergency funds. Insurance payouts supported by the project can be

utilized to sustain and restore critical public services, such as schools and health centers, in the aftermath of disasters. Additionally, the project contributes to institutional strengthening by improving coordination among the Ministry of Finance (MoF), Ministry of Labor and Social Welfare (MoLSW), and other relevant agencies involved in disaster response and recovery planning. It enhances the capacity of national systems in financial risk management and transparency. Furthermore, the project complements existing national disaster risk management (DRM) frameworks by building on current policies, strategies, and legal instruments and supporting the effective and inclusive implementation of the updated Lao Contingency Plan (LCP).

3.2.2 Potential Risks and Adverse Impacts

While the project is expected to deliver significant positive outcomes, it may also present some environmental and social (E&S) risks and negative impacts, particularly during the implementation of activities financed by insurance payouts. These risks are generally low to moderate in nature, given the limited scope of physical works and the focus on emergency response. However, appropriate measures have been integrated into the Lao Contingency Plan (LCP) to ensure that these risks are effectively mitigated in line with the World Bank's Environmental and Social Framework (ESF). The main environmental and social (E&S) risks and potential negative impacts are outlined below:

Environmental Risks and Impacts:

- Waste Management: Improper disposal of solid and hazardous waste from emergency relief and minor repairs.
- Water Quality: Contamination of water sources from construction materials, chemical spills, or improper waste handling.
- Soil Erosion and Degradation: Land disturbance during emergency response and minor infrastructure repair works.
- Air Quality: Dust and emissions generated from construction activities or transport of emergency supplies.
- Noise: Increased noise levels due to construction or relief distribution activities.
- Resource Overuse: Excessive or unsustainable extraction of local resources (e.g., timber, water) for emergency activities.

Social Risks and Impacts:

- Occupational Health and Safety (OHS): Injuries, accidents, and occupational illnesses among workers due to unsafe working conditions during emergency relief operations or repairs.
- Community Health and Safety: Potential hazards to the public from construction activities, traffic accidents involving project vehicles, or the spread of diseases due to inadequate sanitation or overcrowded temporary shelters.
- Labor Rights: Risk of unfair labor practices, including child labor, forced labor, or discriminatory employment practices.
- Gender-Based Violence and Sexual Exploitation and Abuse (SEA/SH): Increased risks associated with influx of emergency workers into local communities, affecting particularly vulnerable groups.

- Inclusion Issues: Potential exclusion or inadequate targeting of relief measures for vulnerable or marginalized groups (e.g., ethnic minorities, women, elderly, persons with disabilities).
- Grievance Redress Mechanism (GRM) Inefficiencies: Lack of effective mechanisms for communities and workers to raise concerns or grievances regarding project implementation.

Institutional and Capacity Risks:

- Limited E&S Capacity: Insufficient knowledge, capacity, or resources among implementing agencies to manage E&S risks according to World Bank ESF and national regulations.
- Misuse of Funds: Risks of non-transparent allocation or inappropriate use of funds due to the rapid disbursement of emergency resources.

3.2.3 Mitigation Measures

To address environmental and social (E&S) risks associated with the use of disaster insurance payouts, the project integrates a comprehensive set of mitigation measures outlined in this LCP, Environmental Code of Practice (ECOP), adherence to the Environmental and Social Commitment Plan (ESCP), Code of Conduct (COC), Chance Find Procedure (CFP), and effective stakeholder engagement throughout project implementation. Together, these measures help ensure that all emergency activities supported under the project are environmentally and socially sound, inclusive, and consistent with both national regulations and World Bank requirements. The approach is designed to ensure transparency, accountability, and effective risk management in line with the **World Bank Environmental and Social Framework (ESF)**.

Key risk mitigation and compliance measures include:

- Conduct training on application of ECOPs, CoC, CFP and end-of-assignment E&S performance reporting.
- Ensure transparent and accountable use of SEADRIF payouts through compliance with national financial laws, CDMC oversight, procurement controls, audit requirements, adherence to the Exclusion List, and corrective action for any misuse.
- Preparation and implementation of the ESCP, which outlines institutional arrangements, staffing, training, monitoring, and reporting requirements.
- Application of strict eligibility and exclusion criteria for activities funded through insurance payouts, as defined in this LCP and reflected in **Annex 3**.
- Application of the E&S Screening Form (<u>Annex 4</u>) to guide screening, classification, and risk mitigation during emergency response, ensuring selected activities are eligible and E&S risk is low or moderate.
- Incorporate relevant ECOP (<u>Annex 6</u>), CoC (<u>Annex 7</u>), and CFP (<u>Annex 8</u>) into procurement documents and contracts, and ensure compliance by contractors and suppliers.

- Establishment of monitoring and reporting systems, including annual E&S performance reports and contractor E&S completion reports.
- Strengthening institutional capacity through a tailored training plan (Section 3.5), with targeted capacity-building for MOF, MOLSW, NDMC, PDMCs, and implementing entities on the ESCP, ESMF/LCP, and PFM procedures.
- Inclusion of a Stakeholder Engagement Plan (SEP) to ensure culturally appropriate, inclusive, and continuous stakeholder engagement, particularly with affected communities, ethnic groups, and vulnerable populations.
- Operation of a functional Grievance Redress Mechanism (GRM) to address concerns, promote accountability, and provide safe channels for sensitive issues such as SEA/SH.

3.3 Procedures for E&S Management

To ensure the effective management of environmental and social (E&S) risks under the **Lao PDR Improved Access to Disaster Risk Finance Project**, a streamlined process is required to align with the post-disaster context and the rapid deployment of SEADRIF insurance payouts. The project follows a four-stage cycle that integrates disaster coordination mechanisms with the requirements of the **World Bank's Environmental and Social Framework (ESF)** and the **Environmental and Social Commitment Plan (ESCP)**.

Table 3 below outlines the key project stages and corresponding E&S management procedures, specifying responsibilities and actions required to ensure that emergency response and recovery activities are implemented in a safe, inclusive, and accountable manner, in accordance with national systems and the Lao PDR Contingency Plan (LCP).

Table 3: Project Cycle and E&S Management Procedures

Project Stage	E&S Stage	E&S Management Procedures	
1. Pre-Disaster	Planning and	❖ Maintain qualified E&S staff within MOF and MoLSW as per ESCP.	
(Preparedness &	Systems	 Ensure Special Account and operational procedures are ready per 	
Readiness)	Preparation	MOF requirements.	
		❖ Recruit an E&S consulting firm to:	
		 Translate and disclose E&S tools (ESCP and LCP) in Lao 	
		language.	
		 Disseminate and train CDMC, PDMC and DDMC on the ESCP 	
		and this LCP.	
		 Establish E&S monitoring, reporting templates, and contractor's 	
		end-of-assignment E&S performance reporting formats.	
2. Immediate	Emergency	Upon disaster notification by CDMC, identify and prioritize	
Post-Disaster	Screening, E&S	emergency activities.	
Trigger and	Classification,	CDMC and PIC oversee approval of activities and funds flow.	
Engagement of	and E&S	❖ The PIC, with technical assistance from the recruited E&S consulting	
Contractors/	training	firm to:	
Suppliers		 Screen proposed eligible activities against the Exclusion List 	
		(<u>Annex 3</u>)	
		 Screen selected activities using the E&S Screening Form (<u>Annex</u> 	
		<u>4</u>) to ensure they are eligible and E&S risk is low or moderate.	

Project Stage	E&S Stage	E&S Management Procedures	
		 Ensure screening excludes significant land acquisition. In cases where emergency activities involve minor land acquisition and compensation (e.g., for civil works), compensation must be provided at replacement cost, prior to commencement of works, and in compliance with ESS5. Conduct consultation and information disclosure about the activity, 	
		risks, impacts and proposed measures. - Incorporate relevant ECOP (<u>Annex 6</u>), CoC (<u>Annex 7</u>) and CFP (Annex 8) into procurement documents and contracts (Contractors and/or suppliers) - Conduct training for contractors/suppliers on application of ECOPs, CoC, CFP and end-of-assignment E&S performance	
3. Emergency	E&S Risk	reporting. The PIC, with technical assistance from the recruited E&S consulting	
Activity	Management	firm, supervise and monitor the compliance of contractors/suppliers to:	
Implementation	and Monitoring	❖ Maintain an effective GRM for beneficiary feedback and complaints	
		 (Section 3.8.2 and <u>Annex 10</u>). Ensure the contractor assigns qualified E&S personnel. Verify compliance with ESCOP, CoC, and CFP. Confirm submission of the contractor's end-of-assignment E&S performance report. Notify the World Bank of any significant E&S incidents within 48 hours (<u>Annex 9</u>). Address non-compliance in accordance with corrective action plans, if applicable. 	
4. Reporting and	Monitoring,	❖ The PIC, with technical assistance from the recruited E&S consulting	
Evaluation	Audit, and Completion	 firm, conducts ESS supervision and compliance monitoring to: Collects Payout Expenditure and E&S Performance Reports from implementing agencies within 8 months after expending the insurance payout and submit them to the committee of Sub-Trust A and Trustee through PIC/MOF within 9 months following template in the Annex 1. Submit annual E&S monitoring report to the World Bank including GRM data, stakeholder engagement, compliance status (Annex 11). ❖ SEADRIF E&S Focal Point conducts and submits E&S post-auditing reports to the Trustee and WB. 	

3.4 Implementation Arrangements

At the national level, the Ministry of Finance (MOF), through the Department of State-Owned Enterprise and Insurance (DSI), serves as the Project Implementing Committee (PIC) and is responsible for coordinating insurance payout activities, including compliance with the Environmental and Social Commitment Plan (ESCP). The MOF will maintain at least one qualified Environmental and Social (E&S) staff and will recruit an E&S consulting firm to support implementation, capacity building, and reporting.

The Department of Labor and Social Welfare under the Ministry of Labor and Social Welfare (MoLSW) which acts as Secretariat to the National Disaster Risk Management Committee (NDMC) and is responsible for the coordination of all disaster response activities in the country

shall maintain one qualified E&S staff to work and coordinate with PIC's E&S staff ensuring that all E&S mitigation measures identified in the LCP and ESCP are fully implemented.

The Central Disaster Management Committee (CDMC) and the Provincial Disaster Management Committees (PDMCs), established under Prime Minister's Decree No. 199/PM, are composed of various line agencies at both the national and provincial levels. These committees are responsible for the selection, oversight, and approval of eligible emergency activities following a disaster. They ensure that insurance payouts are utilized in a timely, transparent, and environmentally and socially responsible manner

Implementing organizations at the local level are responsible for executing eligible activities. These organizations must maintain one qualified E&S staff to ensure implementation of site-specific environmental and social mitigation measures.

Contractors/suppliers implementing eligible emergency activities will be required to assign one E&S focal point and comply with all applicable E&S requirements under the ESCP and LCP, including adherence to Environmental Code of Practice (ECOP), Code of Conduct (CoC), and labor and community health and safety standards.

The SEADRIF E&S Focal Point: the responsibility of the SEADRIF E&S Focal Point is to conduct post-audits on environmental and social compliance related to the use of insurance payouts, prepare and submit E&S post-audit reports to the SEADRIF Trustee and the World Bank, and implement all other E&S tasks as required under the SEADRIF Environmental and Social Management System (ESMS).

The MOF shall recruit a qualified E&S Consulting Firm to support the implementation of E&S measures agreed in this ESCP and LCP and ensure that activities funded under the insurance payouts are fully compliance with ESS requirements.

The E&S consulting firm, hired by MOF, will support the PIC in:

- Conducting training for NDMC, PDMCs, and implementing entities
- Supporting screening, monitoring, and documentation of activities
- Preparing annual E&S performance reports for the Bank
- Supporting incident and accident reporting and corrective actions

The Table 4 below outlines the key roles and responsibilities for E&S implementation under this LCP and ESCP.

Table 4: Implementation Arrangements

Responsible Entity	Key Roles and Responsibilities		
MOF / PIC (DSI)	- Overall implementation oversight of the ESCP and LCP		
	- Maintain E&S staffing and manage E&S consulting firm		
	- Prepare and submit annual E&S reports		
	- Coordinate with CDMC and PDMCs on eligible activity screening and fund flow		
MoLSW / NDMC	- Coordinate emergency response		
Secretariat	- Assign E&S focal point		
	- Oversee LCP implementation related to social, labor, and health issues		
CDMC / PDMCs/	- Select eligible activities based on the exclusion list and disaster impact		
	- Approve and monitor implementation of emergency interventions		
Implementing	- Execute eligible activities funded under the insurance payouts		
Entities	- Maintain one E&S staff		
	- Report on environmental and social performance		

Responsible Entity	Key Roles and Responsibilities		
Contractors/	- Implement emergency activities per ECOP, CoC, LMP, CHS/OHS measures		
Suppliers	- Assign an E&S focal point		
	- Submit E&S performance report at the end of implementation		
SEADRIF E&S	- Conducts E&S post-audits on insurance payouts,		
Focal Point	- Submits reports to the Trustee and World Bank, and		
	- Carrying out all E&S tasks under the SEADRIF ESMS.		
E&S Consulting	- Provide technical support to MOF and NDMC		
Firm	- Train stakeholders		
	- Monitor activity compliance		
	- Prepare monitoring reports and incident reports		

3.5 Training and Capacity Building Plan

Objective:

This training plan ensures that all relevant stakeholders involved in the use of SEADRIF insurance payouts under the Lao PDR Improved Access to Disaster Risk Finance Project (P505224)—particularly the E&S staffs from the Ministry of Finance (MoF), Ministry of Labor and Social Welfare (MoLSW), Central Disaster Management Committee (CDMC), Provincial Disaster Management Committees (PDMCs), and implementing partners—are equipped with the skills and knowledge necessary to implement the environmental and social requirements outlined in the Environmental and Social Commitment Plan (ESCP) and Environmental and Social Management Framework (ESMF) as part of the Lao Contingency Plan (LCP).

A capacity assessment conducted during ESMF preparation identified critical E&S knowledge and implementation gaps at both national and sub-national levels. While MoF, MoLSW, and CDMC have some experience with donor-financed projects, their capacity to apply the World Bank's Environmental and Social Framework (ESF)—particularly ESS1, ESS2, ESS4, ESS5, ESS6, ESS7, ESS8, ESS9, and ESS10—remains limited. These gaps are more significant among PDMCs, implementing agencies, and **local contractors** involved in emergency response and recovery activities.

Training Scope and Mandatory Training Programmes:

The E&S Consulting Firm will design and deliver targeted training to address capacity gaps and ensure implementation readiness. Training will be provided to NDMC, PDMCs, E&S focal staff, and selected contractors involved in activities funded through the insurance payouts, ensuring participants understand their roles and responsibilities under the ESCP and LCP, including implementation, monitoring, and reporting.

A structured, cascading training approach will be applied starting at the national level and extending to provincial, district, contractor, and community levels—to support effective implementation of the ESCP, ESMF/LCP, and Stakeholder Engagement Plan (SEP). All training will be tailored to the stakeholder context and delivered with technical support from the E&S Consulting Firm. (See Table 5: Proposed Training and Capacity Building)

Training will cover, at a minimum, the following topics:

 Environmental and social risk screening and classification, including the application of the Exclusion List (<u>Annex 3</u>) and Risk Classification Guideline (<u>Annex 4</u>);

- Stakeholder engagement and operation of the Grievance Redress Mechanism (GRM);
- Implementation of the Environmental Code of Practice (ECOP) and Code of Conduct (CoC);
- Monitoring, documentation, and reporting procedures in accordance with the ESCP and LCP:
- Roles and responsibilities of government agencies, contractors, and community stakeholders under the project;
- Labor management and occupational health and safety (OHS) measures;
- Incident and accident notification and corrective action protocols.

Training Records and Reporting:

The E&S Consulting Firm, in collaboration with MoF and MoLSW, will maintain a detailed training attendance log and provide a summary of capacity-building activities in the annual E&S performance reports submitted to the World Bank.

Timeline:

- Initial mandatory training will be delivered within the first quarter after project effectiveness.
- Refresher and ad hoc training sessions will be delivered annually and as needed throughout
 project implementation, particularly in response to evolving needs, newly engaged
 stakeholders, or significant changes in project activities.

Table 5: Proposed Training and Capacity Building

Level	Responsible	Target Audience	Training Topics
	Party		
National	E&S Consulting	MoF (DSI),	- Overview of LCP and ESCP
Level	Firm with	MoLSW, NDMC	- Eligible vs. excluded activities
	support from	Secretariat, E&S	- Roles and responsibilities in screening,
	MOF and WB	staffs	reporting, and compliance
			- Annual E&S performance reporting
			- Incident/accident notification procedures
Provincial &	E&S Firm with	PDMCs, DDMC,	- Risk screening and activity classification
District	assistance from	implementing	- SEP and inclusive engagement practices
Levels	E&S staffs	entities	- Grievance redress and documentation
			- ECOP, CoC and CFP measures
			- Contractor oversight and compliance
			monitoring
Implementin	E&S Firm with	Local contractors,	- ECOP, CoC, CFP implementation
g Agencies	assistance from	suppliers	- Contractor E&S responsibilities
&	E&S staffs		- SEP and inclusive engagement practices
Contractors/			- Grievance redress and documentation
Suppliers			- Accident/incident reporting procedure and
			form
			- Reporting obligations, including end-of-
			activity reports

Level	Responsible	Target Audience	Training Topics
	Party		
Community	E&S Firm with	Disaster-affected	- GRM awareness and safe reporting channels
Level	assistance from	communities,	- SEA/SH prevention
	E&S staffs	ethnic groups,	- Project-related information
		vulnerable groups	

3.6 Monitoring and Reporting of E&S Performance

The Ministry of Finance (MoF), with support from the Environmental and Social (E&S) Consulting Firm, will submit annual E&S performance reports to the World Bank no later than 10 business days after the end of each reporting period. These reports will cover the use of insurance payouts and compliance with this LCP, ESCP, and relevant ESSs. The E&S staffs from MoF and the MoLSW will be responsible for collecting and validating the necessary data, in coordination with PDMCs and implementing partners. Reports will include:

- Confirmation that emergency activities funded under the insurance payouts were selected and screened using the Exclusion List (<u>Annex 3</u>) and Risk Classification Guidance (<u>Annex 4</u>), in accordance with the LCP and ESCP.
- Status of implementation of activity-specific environmental and social (E&S) measures, including application of the Environmental Code of Practice (ECOP), Code of Conduct (CoC), and other commitments outlined in the LCP and ESCP.
- Summary of stakeholder engagement activities conducted, in line with the Stakeholder Engagement Plan (SEP) included in the LCP.
- Summary of E&S issues encountered during the reporting period, along with corrective and preventive actions taken or planned.
- Grievances submitted through the Grievance Redress Mechanism (GRM), including entries in the grievance log and the status of resolution.
- Incident and accident reporting, including the number, nature, and resolution status of cases.
- Assessment of E&S performance of implementing entities and contractors, including adherence to contractual obligations and mitigation measures.
- Corrective measures adopted during implementation, based on monitoring findings, stakeholder feedback, and incident responses.

Incident or Accident Reporting:

In the event of any significant incident or accident related to project activities funded through the insurance payouts—including, but not limited to, death or serious injury to workers or the public; acts of violence, discrimination, or protest; allegations of sexual exploitation, abuse (SEA), or sexual harassment (SH); forced or child labor; major pollution; displacement without due process; significant community conflict; disease outbreaks; or unforeseen impacts to cultural heritage or biodiversity—the Ministry of Finance (MoF), with support from the E&S Consulting Firm, must notify the World Bank within 48 hours of becoming aware of the incident. Upon request, the MoF shall provide all available information and details regarding the incident (Annex 9).

Following notification, the MoF shall arrange for an appropriate review to identify the immediate, underlying, and root causes of the incident or accident. Based on this review, the MoF shall prepare, agree with the Bank, and implement a Corrective Action Plan outlining the measures and actions to be taken to address the impacts and prevent recurrence, within a timeframe acceptable to the Bank.

Contractor's reporting:

Require contractors to submit an end-of-assignment E&S performance report upon the completion of activities financed under the insurance payouts to verify that implemented activities have not caused significant adverse impacts on the environment, communities, public safety, worker well-being, cultural heritage, or biodiversity, and to confirm no major incidents such as child or forced labor, displacement, SEA/SH, or disease outbreaks. The contractor's E&S performance report shall be included as an appendix to the E&S annual monitoring reports submitted to the Bank.

The ESF Consulting Firm shall develop a template for the contractor's E&S performance report as part of the LCP and Contractor's contract in Lao language and conduct training for the contractors, PIC, NDMC, and PDMC on its preparation and use.

3.7 Environmental & Social Post-Audit

In line with the ESCP and SEADRIFT's ESMS, the SEADRIF E&S Focal Point will arrange for an Environmental and Social Post-Audit to assess compliance with the SEADRIFT's ESMS, this LCP and ESCP following the completion of activities financed by an insurance payout. The audit may be triggered by the Commission or upon request by the World Bank in case of suspected non-compliance or based on risk.

The audit will be led by the SEADRIF E&S Focal Point and supported by the E&S staffs and the recruited E&S consulting firm. It will include:

- Verification that activities were compliant with the Exclusion List (<u>Annex 3</u>) and Risk Classification Guidance (<u>Annex 4</u>):
- Review of any complaints or issues raised through the GRM;
- Assessment of the adequacy and effectiveness of mitigation measures applied (e.g., ECOP, CoC, LMP);
- Evaluation of contractor E&S performance reports;
- Review of stakeholder engagement effectiveness.

Relevant agencies, contractors, and PDMCs must provide access to documents and sites as requested.

If non-compliance is found, an action plan must be agreed with the Bank and corrective measures implemented. No new insurance policies will be issued until identified issues are rectified to the Bank's satisfaction.

3.8 Stakeholder Engagement Plan (SEP) and Grievance Redress Mechanism (GRM)

3.8.1 Stakeholder Engagement

The Stakeholder Engagement Plan (SEP) under the Improved Access to Disaster Risk Finance Project (P505224) ensures inclusive, transparent, and continuous engagement with stakeholders across all phases of the project. It is a core component of the Environmental and Social Management Framework (ESMF), aligned with the Environmental and Social Commitment Plan (ESCP), and guided by the World Bank's Environmental and Social Standards, particularly ESS10 and ESS7. The SEP outlines clear communication methods and grievance mechanisms, with special attention to ethnic groups (in line with ESS7), women, LGBT individuals, people with disabilities (PWD), and rural and migrant workers—ensuring their meaningful participation, that their concerns are addressed, and that the use of SEADRIF

Stakeholder Identification and Analysis:

To align with the World Bank's ESS10 and ESS7, the Improved Access to Disaster Risk Finance Project (P505224) will apply the following stakeholder engagement principles:

- **Openness and life-cycle engagement:** Consultations will occur throughout the project cycle and be free from coercion or interference.
- **Informed participation:** Information will be shared in accessible formats, with opportunities for stakeholder feedback and response.
- Inclusiveness and sensitivity: Engagement will ensure participation of all stakeholders, with special attention to vulnerable and marginalized groups—such as ethnic communities (ESS7), women, persons with disabilities, the elderly, LGBT individuals, and migrant workers—using culturally appropriate and inclusive methods.

A detailed stakeholder analysis matrix of Lao PDR is provided in <u>Annex 5.</u> Two categories of stakeholders have been identified, relevant to the Project, which include:

• Project-Affected Parties:

- Ministry of Finance (MoF)
- Ministry of Labor and Social Welfare (MoLSW)
- Line ministries engaged in emergency response (e.g. Roads, Health, Education, Agriculture)
- Provincial and District Disaster Management Committees (PDMC/DDMC)
- Local authorities
- Disaster-affected populations and communities (including ethnic groups, women, elderly, people with disabilities, and LGBTQ+ group)

Other Interested Parties:

- Civil Society Organizations (CSOs)
- Lao Women's Union (LWU)
- Lao Front for National Development (LFND)
- o Local media
- Development partners
- o Academia (e.g. National University of Laos)

A public consultation meeting will be held on June 25, 2025, with focal points from the MoF, MoLSW, and other key line ministries and agencies involved in disaster management and response. The meeting will present the draft LCP which serves as the project's ESMF. The consultation will aim to inform stakeholders about the project, explain how the LCP will be used to screen, assess, manage, monitor, and report on E&S risks, and define the roles and responsibilities of implementing agencies. Feedback gathered during the consultation will be used to strengthen stakeholder engagement and will be integrated into the finalization of the LCP prior to project implementation.

The SEP, along with the LCP and ESCP, will be publicly disclosed on the Government of Lao PDR's official website and translated to Lao language.

Stakeholder Engagement Plan:

Engagement activities are designed to ensure inclusive, timely, and transparent communication with affected and interested stakeholders throughout the project. **Table 6** below outlines the key engagement activities, methods, target stakeholders, and responsible entities at each stage.

Table 6: Stakeholder Engagement Plan

Project Stage	Estimated Timeframe	Topic of Consultation / Message	Method Used	Target Stakeholders	Responsible Entities
1. Pre-Disaster (Preparedness & Readiness)	Q2-Q3 2025	Introduction to the project, ESF principles, LCP and ESCP overview, and E&S procedures	National stakeholder consultation meeting	MoF, MoLSW, NDMCs, Civil Society Organizations (CSOs) Lao Women's Union (LWU) Lao Front for National Development (LFND) Local media Development partners Academia (e.g. National University of Laos)	PMU (MoF), MoLSW, with E&S Consultant from WB
2. Capacity Building (Annual Training)	2025–2026	Training on ESF, ECOP, CoC, GRM, and stakeholder engagement procedures	Training Workshops	MoF (DSI), MoLSW, NDMC Secretariat, E&S staffs	E&S Consulting Firm, with MoF and MoLSW support
3. Emergency Response Implementation	Upon disaster trigger (2026- 2027)	E&S screening, risk classification, community feedback, GRM activation, contractor obligations under ECOP and CoC	Field meetings, community briefings, dissemination	Contractors/suppliers, PDMCs, implementing agencies, affected communities, vulnerable and ethnic groups	PIC (MoF), E&S Consulting Firm, Implementing Entities
4. Monitoring and Reporting (Biannual & Annual)	(2026- 2027)	Feedback on project implementation, E&S compliance updates, GRM reports, and E&S audit findings	Monitoring visits, reports	PDMCs, DDMC, implementing entities, affected communities, vulnerable and ethnic groups	E&S Consulting Firm, SEADRIF E&S Focal Point
5. Project Closure / Post-	Q4 2027	Final results, sustainability	Final workshop,	Government agencies, development partners,	E&S Consulting

Project Stage	Estimated Timeframe	Topic of Consultation / Message	Method Used	Target Stakeholders	Responsible Entities
Implementation		plans, lessons learned, and audit reporting	dissemination of reports	NGOs, communities, and disaster-affected groups	Firm, with MoF and MoLSW support

3.8.2 Grievances Redress Mechanism (GRM)

The objective of the Project's GRM is to provide affected parties/persons with redress procedures that they can conveniently use to raise a project related concern, or grievance. The GRM specifies how a project related complaint can be made, including forms and channels through which a complaint can be lodged.

To ensure accountability and transparency in the use of insurance payouts, a project-level **GRM** will be established and maintained the designated E&S staffs from MoF and MoLSW, with support from the E&S Consulting Firm. At the local level, PDMCs and DDMCs will assist in receiving and referring complaints. The Grievance redress information will also be provided in the Annual report to the provided to the World Bank as obligated under the ESCP.

Channel. Different channels are established to enable affected person to submit their grievances, including submission to village committee, as well as district and provincial levels. Grievance can also be submitted to:

- i. PMU's email and WhatsApp administered by PMU as GRM focal point (Table 4-3)
- ii. **GRM posters and boxes** established at contractor office and project affected villages (checked every 2 weeks);
- iii. **Electronic platform** (e.g. WhatsApp group consisting of all affected village chief, PMU and PIU ESS coordinators, CSC and contractor)
- iv. PIU offices at DPWT Office;
- v. **PMU, PIU, CSC staff** during meetings or during site visit (Table 4-3);
- vi. **Regular village meetings or consultation** to be regular carried out during construction phase.

A. Redress Procedure for General Complaints

The E&S staff at the MoLSW will take the following steps for general grievance or complaints (See Figure 1):

- 1) **Receive and Register Grievance**: The E&S staff receives, records, and preliminarily reviews grievances related to insurance payout activities.
- 2) **Acknowledge Grievance**: The E&S staff formally acknowledges receipt and informs the complainant of the process.
- 3) **Grievance Screening**: *Initial assessment and meeting with the complainant (in person or online) to gather more details and verify eligibility.*
- 4) **Grievance Investigating**: The grievance is submitted to the CDMC Steering Committee for investigation and decision-making.
- 5) **Grievance Response**: The decision of the Steering Committee is communicated to the complainant.

6) 6a. Successful Resolution

If the complainant agrees with the decision, the grievance is considered resolved.

6b. Appeal

If it cannot be resolved by the decision of the Steering Committee, this issue will be reported and summited to the Government and proposed to legal proceedings under relevant laws and regulations.

7) Close Out: The grievance is officially closed after resolution or final legal action.

Any of each step mentioned above may take different timeframe based on the complexity of an actual case.

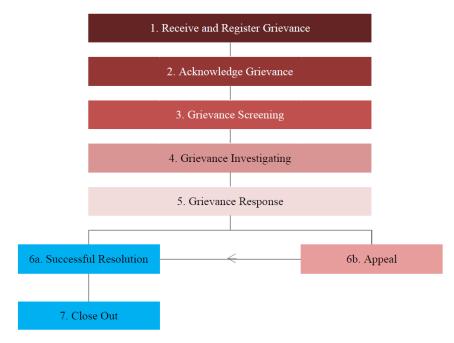


Figure 1 Grievance Redress Process

B. Redress Procedure for Complaints related to Land Acquisition/Economic Displacement

In case any complaints related to land acquisition could be resolved through the following Steps. However, as part the law in Lao PDR, the complainant retains the right to bypass this procedure by addressing their complaint directly to the PIC office or the national assembly.

- Stage 1: If PAP and PAH are not satisfied with the resettlement plan or its implementation, PAP and PAH can issue a verbal or written complaint to the established Village Committee or the DDMC. If it is a verbal complaint, the village should deal with this complaint and document the grievance immediately at the time. The VC/DDMC should resolve the complaint or grievance within two weeks;
- Stage 2: If the PAP and PAH are not satisfied with the result of Step 1, PAP and PAH can file an appeal with the PDMC after PAP and PAH receives the decision made in Step 1. The PDMC should make a decision within two weeks;
- Stage 3: If the PAP and PAH are not satisfied with the result of step 2, PAP and PAH can file an appeal with the PIC and NDMC for administrative arbitration after receiving the decision made by the PDMC. The PIU/NDMC should make the arbitrated decision within 10 days; and

• Stage 4: If the PAP and PAH are still unsatisfied with the arbitrated decision made by the NDMC, after receiving the arbitrated decision, PAP and PAH can file a lawsuit in a civil court according to the relevant laws and regulations of Lao PDR.

PAP and PAH can make a complaint or appeal on any and all aspects of project design and implementation, including issues related to resettlement. A hotline phone will be established with dedicated staff assigned to so that PAPs or complainants will not be charged for their phone calls used to raise their grievances and their complaints are responded in an efficient manner. PAP and PAH will be clearly informed of the complaint and grievance redress mechanism and appeal channels described herewith through village meetings and other channels. In addition, a complaint box should be made available in a convenient location of the village.

The Project and organizations addressing the PAP and PAH complaint and appeal process shall not charge fees. Any expenses incurred due to submission of complaints and/or appeals and phone calls should be classified as unexpected expenses and paid for by the Project.

C. Redress Procedure for Complaints related to labor and working conditions:

Project workers can lodge their grievance/complaint as follows:

- Step 1 Employer Level (Contractor): Affected persons (APs) may submit grievances verbally or in writing (including anonymous complaints) to their employer, who serves as the first point of contact. Complaints must be resolved within 15 days. If resolved satisfactorily, the employer reports the case to the GM operator of Implementing Entity If not, the case is referred to the PIC (E&S staff at MoSLW). Urgent health and safety concerns must be addressed immediately.
- Step 2 PIU/PMU Level: If referred, PIC (E&S staff at MoSLW) must acknowledge receipt within 2 weeks and resolve the case within 30 days. If unresolved, the case is escalated to the Court. The AP is informed in writing at each stage.
- Step 3 Court or NDMC: If still unresolved, an ad-hoc multi-stakeholder committee may be formed. If the grievance remains unresolved, the AP may take the case to court. Legal costs are borne by the AP, and the court's decision is final.

D. Redress Procedure for Complaints related to SEA/SH

Under this Project, GRM for SH/SEA mainly serves in: (i) referring the complainants to local Gender-Based Violence service provider; and (ii) recording resolution of the complaint. The following principles, which will be applied under the Project, recognize victim as principal decision makers in their own care, and treat them with agency, dignity and respect for their needs and wishes.

- Multiple channels are in place for easy access and lodge complaints.
- SH/SEA victims will be referred to local SEA/SH service provider for immediate support if they make a complaint directly to Implementing Entity/PIC (E&S staff).
- Confidentiality of victims is protected. GM operator of Implementing Entity/PIC (E&S staff at MoSLW) will keep SH/SEA allegation report confidential.
- No identifiable information on the victim shall be collected and stored in subproject Grievance Logbook.

• Costs of operating the SH/SEA GRM will be financed by the subproject.

Channels for lodging SH/SEA complaints:

- Channel 1 AP can submit a complaint, verbally or in writing, to Village Mediation Committee/Village Authorities
- Channel 2 Alternatively, AP can lodge their complaint, verbally or in writing, to GRM E&S staff at MoSLW.
- Channel 3 AP can submit a complaint to, or seek counselling support from local Lao Women's Union, as they wish.

All SH/SEA related grievance (no matter which channel through which their complaint is lodged) will be processed and resolved directly by Lao Women Union (LWU) who will be engaged by PMU to assist in addressing potential grievances on SEA/SH.

The Project, and organizations resolving AP complaint, and appeal process, will not charge any fees to affected people. Any expenses incurred due to submission of complaints and/or appeals and phone calls should be classified as unexpected expenses and covered by the Project.

3.9 LCP Implementation Budget

To support the implementation of the LCP and ensure alignment with the ESCP and World Bank ESF, a two-year budget has been developed. **Table 7** outlines the key cost categories—consultancy, training, and operating expenses—required to deliver technical support, capacity building, and stakeholder engagement. The total estimated budget is **USD 200,000**.

Table 7: LCP Implementation Budget

Consultanc Proc. No.	y Description/Activities	Budget (USD)	Budget (USD)	Proc. method
1100.110.	Description/Activities	(1st year)	(2nd year)	r roc. method
C001	E&S Consulting Firm to support the implementation and ES audit of Country Pay Out. Include ESF Trainers	\$ 70,000.00	\$ 70,000.00	NC
	Sub - total	\$ 70,000.00	\$ 70,000.00	\$ 140,000.00
raining and	l Workshop			
Proc. No.	Description/Activities	Budget (USD) (1st year)	Budget (USD) (2nd year)	Proc. method
TW001	Workshop on the Environmental and Social Framework for VTE capital (Total partipoipants: 50 people, 2 days workshops) - 1 time per year	\$ 8,000.00	\$ 8,000.00	С3
TW002	Trainings on the Enviiromental and Social Framework at the provinces (Total participants: 50 people, 2 day workshops) 2 times per year	\$ 16,000.00	\$ 16,000.00	СЗ
	Sub - total	\$ 24,000.00	\$ 24,000.00	\$ 48,000.00
Operating C	ost			
Proc. No.	Description/Activities	Budget (USD) (1st year)	Budget (USD) (2nd year)	Proc. method
OC-001	Operating cost	\$ 6,000.00	\$ 6,000.00	C3
	Sub - total	\$ 6,000.00	\$ 6,000.00	\$ 12,000.00
	Total			\$ 200,000.00

Annex 1: Outline of Payout Expenditure Report

1. Background Information

Country	
Institution	
Report Author	
Report Author's Title	
Type of disaster	
Event Date	
Insurance Payout Date	
Report Date	
(Within nine months after insurance	
<u>payout)</u>	
Amount of Insurance Payout	US\$
Amount Used to Date	US\$
Remaining Balance to Date	US\$

2. Event Description

Provide an overview of a disaster causing an insurance payout, including a name and intensity of the disaster, date/time of the event occurrence and evolution, and affected areas.

3. Impacts of the Event

Describe acknowledged losses, damage and impacts as a result of the event. The section will include quantitative and qualitative descriptions including confirmed number of fatalities, injuries, buildings damaged or destroyed, and an estimated people in evacuation centers, and damage to infrastructure and industries².

4. Insurance Payout

Describe the amount of payout and date when the government received it. Refer to the account that received the insurance payout and the proportion of the payout in respect to the other emergency budget and reserves if available.

5. Activities and Expenditures

Describe activities and expenditures based on the insurance payouts with targeted beneficiaries (qualitative and quantitative description), how cash/goods will move to the targeted beneficiaries, and timeline of key activities. It should be noted that the described expenditures might be based on not only the insurance payout but various emergency financing sources. Therefore, described total expenditures may not be equivalent to the amount of the insurance payout. A template of the breakdown of expenditures is below.

Table 1: Summary of Activities

²

² It should be noted that any insurance payout basically depends on the post event loss calculation (PELC) protocol, which calculates modeled mean loss estimates for impacted countries based on the catastrophe loss models developed by AIR Worldwide Corporation (AIR). It should also be noted that the reported government estimates can differ from modeled mean loss values due to many factors including multiple sources of uncertainty, differing definitions, methodologies, and sectors covered in the assessments.

Activities	Targeted Beneficiaries	Cost (US\$)

Table 2: Summary of Expenditures from SEADRIF insurance payout

Expenditure items	Expenditure (US\$)
Total*	

Annex 2: Chapter VII of the UN Charter

Article 39

The Security Council shall determine the existence of any threat to the peace, breach of the peace, or act of aggression and shall make recommendations, or decide what measures shall be taken in accordance with Articles 41 and 42, to maintain or restore international peace and security.

Article 40

In order to prevent an aggravation of the situation, the Security Council may, before making the recommendations or deciding upon the measures provided for in Article 39, call upon the parties concerned to comply with such provisional measures as it deems necessary or desirable. Such provisional measures shall be without prejudice to the rights, claims, or position of the parties concerned. The Security Council shall duly take account of failure to comply with such provisional measures.

Article 41

The Security Council may decide what measures not involving the use of armed force are to be employed to give effect to its decisions, and it may call upon the Members of the United Nations to apply such measures. These may include complete or partial interruption of economic relations and of rail, sea, air, postal, telegraphic, radio, and other means of communication, and the severance of diplomatic relations.

Article 42

Should the Security Council consider that measures provided for in Article 41 would be inadequate or have proved to be inadequate, it may take such action by air, sea, or land forces as may be necessary to maintain or restore international peace and security. Such action may include demonstrations, blockade, and other operations by air, sea, or land forces of Members of the United Nations.

Annex 3: Exclusion List

This exclusion list includes activities that could pose substantial or high environmental and social risks and impacts, consistent with the World Bank's Environmental and Social Framework (ESF) and other activities and expenditures as listed below. It is the responsibility of Lao PDR MOF to apply this Exclusion List to screen for an eligible subproject to be financed by the insurance payout, and relevant mitigation measures and the national laws and regulations to manage the E&S risk and impact could be induced from the activities funded by the payout. Unless agreed by the World Bank, the following types of activities or expenditures are considered as ineligible and shall be excluded from being funded by the insurance payouts:

- Alcoholic beverages.
- Tobacco products.
- Luxury items.
- Military goods.
- Radioactive materials and nuclear reactors³.
- Environmentally hazardous goods⁴.
- Payments prohibited by UN Security Council decisions under Chapter VII of the UN Charter.
- Any activity that can adversely cause substantial or high environmental and social risk considering the WB's Environmental and Social Framework and/or national environmental, social, health and safety laws and regulations.

For example:

• Any activity with associated facilities that are substantial or high risk under the ESF;

- New greenfield construction or construction of facilities within legally protected nature reserves, critical natural habitat, scenic areas or cultural heritage sites;
- Any activity that can adversely cause substantial or high environmental and social risk in the areas comprising natural habitats;
- Any activity involving resettlement that can adversely cause substantial or high environmental and social risk;
- Any activity that can adversely cause substantial or high risks or impacts on Indigenous Peoples; and Any activity that can adversely cause substantial or high environmental and social risk to cultural property, including sites having archaeological (prehistoric), paleontological, historical, religious, cultural and unique natural values.
- Expenditures with respect to which corrupt, fraudulent, collusive or coercive practices were
 engaged in by representatives of the beneficiary country or other recipient of the insurance
 payout proceeds, without the beneficiary country (or other such recipient) having taken timely
 and appropriate action satisfactory to the Sub-trust A committee to address such practices when
 they occur.

-

³ This does not apply to the purchase of medical equipment, quality control (measurement) equipment and any equipment where the radioactive source is trivial and/or adequately shielded.

⁴ Environmentally hazardous goods are deemed to be those that are illegal under host country laws or regulations or international conventions and agreements, or subject to international bans, such as pharmaceuticals, pesticides/herbicides, ozone depleting substances and polychlorinated biphenyls (PCBs).

Annex 4: Risk Classification Requirements in the Environmental & Social Directive on Investment Project Financing

	Risk Criteria							
Project type, location, sensitivity, scale	Nature & magnitude of ES risks & impacts, available mitigation	Implementing Agency's capacity and commitment	Context risk relevant to ES measures					
 physical considerations; type of infrastructure (e.g., dams & reservoirs, power plants, airports, roads); volume of hazardous waste and disposal; 	 impacts on greenfield sites⁵; impacts on brownfield sites (e.g., rehab, maintenance or upgrading); nature of potential risks and impacts (e.g. irreversible, unprecedented or complex); resettlement activities; Indigenous Peoples presence; possible mitigation measures considering the mitigation hierarchy; 	 capacity to manage risks and impacts consistent with the ESSs; country policy, legal and institutional framework; laws, regulations, rules and procedures applicable to the Project sector; regional and local requirements; technical and institutional capacity; track record of past Project implementation; financial and human resources available; 	 other areas of risk relevant to the delivery of ES mitigation measures and outcomes depending on the specific Project and the context in which it is being developed, including the nature of the mitigation and technology being proposed, considerations relating to domestic and/or regional stability, conflict or security. 					

⁵ Greenfield activities refer to the construction of new assets (installations, plants, buildings and other facilities) on land on which no urban or industrial development has previously taken place and where there was no need to demolish or rebuild any existing structures. Brownfield activities refer to activities on land within the urban or industrial development area such as modernization, upgrading, improvement or rehabilitation of existing assets (installations, plants, buildings and other facilities). Supplementary, brownfield activities may also refer to the construction of new assets that will directly replace the existing.

In the Exclusion List, SEADRIF will not use the payout for restoring contaminated site or any brownfield site (e.g. a flood- damaged landfill) as this payout can come with potential environmental cleanup liability. Furthermore, SEADRIF will not use the payout for any new greenfield construction or any construction of new building or new facility.

Substantia	al Dick	Classification	
SIIIISIAIIII	ai Kisk		

- not as complex
- Large to medium scale
- not such sensitive location
- some significant risks and impacts
- mostly temporary, predictable and/or reversible
- possibility of avoiding or reversing but with substantial investment and time
- may give rise to limited degree of social conflict, harm, human security risk;
- medium in magnitude and/or in spatial extent (medium to large area and population)
- less severe, more readily avoided/mitigated cumulative and/or transboundary impacts
- medium to low probability of serious adverse effects to human health and/or the environment (with known and reliable mechanisms to prevent or minimize)
- lower effects on areas of high value or sensitivity
- more readily available and reliable mitigatory and/or compensatory measures

- uncertain, conflicting agency jurisdiction
- legislation, regulations not addressing risks and impacts
- changes to applicable legislation are being made
- enforcement is weak
- in some respects, limited experience of implementing agencies
- some concerns about track record regarding ES issues readily addressed
- some stakeholder engagement concerns readily addressed

	Moderate Risk Classification						
 no activities with high potential for harming people or environment located away from sensitive areas 	 risks and impacts not likely to be significant not complex and/or large predictable and expected to be temporary and/or reversible; low in magnitude; site-specific, without likelihood of impacts beyond the project footprint; low probability of serious adverse effects to human health and/or the environment 						
	 Routine safety precautions are expected to be sufficient to prevent accidents easily mitigated in a predictable manner 						
	Low Risk C	lassification					
	 Minimal or negligible risks to and impacts on human populations and/or the environment few or no adverse risks and impacts and issues No further assessment after screening 						

Source: The World Bank

Annex 5: Matrix of Stakeholder Analysis

SN	Stakeholder Group	Key Characteristics	Nature & Extent of Interest	Nature & Extent of Influence	Potential Role in the Programme	Proposed Strategies Related to the Group
	Project Affected	Parties				
1	Ministry of Finance of Lao PDR	The Ministry of Finance of Lao PDR is a ministry of the Government of Lao PDR responsible for financial sector management, public budget planning, and administration of other relevant fields such as tax, revenue department, and national finance system.	Ministry of Finance of Lao PDR's main interest in relation to the development and operation of SEADRIF is contributing to the regional catastrophe risk insurance pool and receiving insurance payouts in the event a natural disaster occurs within Lao PDR.	Utilization of insurance payouts.	SEADRIF beneficiary country.	Request for comments through email or in-person meeting
	Project Interested	Parties				
2	Communities	Community residents who can be affected by a natural disaster happened in a beneficiary country.	The development and operation of SEADRIF could support the community rescue works during and after a natural disaster happened in beneficiary countries and provide financial liquidity to support affected communities with recovery and redevelopment of the community and their livelihood.	Not applicable.	Final beneficiaries of the insurance payouts	Information disclosure on the official website of SEADRIF
3	Central Disaster Management Committee	Departments or authorities established under the governments of the beneficiary countries for the	CDMC's Main interests in relation to the development and operation of SEADRIF is to be responsible for	Not applicable.	CDMC for organizing emergency	Information disclosure on the official website of

SN	Stakeholder Group	Key Characteristics	Nature & Extent of Interest	Nature & Extent of Influence	Potential Role in the Programme	Proposed Strategies Related to the Group
	(CDMC)	management of emergencies during a natural disaster and leading the post- disaster recovery and redevelopment.	the rescue, recovery and redevelopment related activities using the insurance payouts provided by SEADRIF.		response during and after natural disasters.	SEADRIF, and request for comments through email
	Civil Society Organizations	Opinion leaders of the local society; facilitator of natural disaster response in the Member States.	Civil Society Organizations' main interests to the development and operation of SEADRIF are to support the rescue, recovery and redevelopment related activities using the insurance payouts provided by SEADRIF.	Provide voice for parties that the organization is representing or advocating.	Third-party influencer to the operation of SEADRIF.	Information disclosure on the official website of MOF and SEADRIF
4	Media	Opinion leaders of the local society	The media may express their opinion on the provision of insurance payouts	Provide a voice for parties that the organization is representing or advocating.	Third-party influencer to the operation of SEADRIF	Information disclosure on the official website of MOF and SEADRIF

Annex 6: Environmental Code of Practice (ECOP) for Eligible Postdisaster Relief and Emergency Aid Activities

Activity Name:	
Location:	
Implementing Entity:	
Contractor/Supplier Name:	
Contractor Duration:	

A. Introduction

This document outlines the Environmental Code of Practice (ECOP) for the Lao PDR Improved Access to Disaster Risk Finance Project (P505224). It provides procedures that the Ministry of Finance (MOF), Ministry of Labor and Social Welfare (MoLSW), and relevant implementing agencies will follow to address environmental and social (E&S) risks and impacts that may arise from eligible post-disaster emergency and relief activities financed through SEADRIF insurance payouts.

This ECOP has been developed in alignment with:

- Lao PDR national laws and regulations;
- The World Bank Environmental and Social Framework (ESF);
- Relevant international good practices;
- The project's Environmental and Social Commitment Plan (ESCP);
- The Exclusion List (Annex 3) and the Risk Classification Framework (Annex 4).

This ECOP will be implemented by contractors engaged to carry out eligible post-disaster relief and emergency aid activities funded by SEADRIF insurance payouts. The Ministry of Finance (MoF), supported by technical assistance from the E&S Consulting Firm, will oversee the ECOP implementation, including providing necessary training, conducting regular monitoring, and ensuring timely and accurate reporting on compliance and performance.

B. Objective

This ECOP provides practical guidance to mitigate environmental and social (E&S) risks during post-disaster emergency and relief activities funded by SEADRIF insurance payouts. It ensures activities involving infrastructure repairs, health services, water and sanitation, food distribution, shelter, logistics, and protection of vulnerable groups are conducted rapidly, responsibly, and inclusively, managing low to moderate E&S risks effectively.

C. Brief Description of Emergency and Relief Activities Under the Project

For this Project, the SEADRIF insurance payouts enable Lao PDR to implement post-disaster emergency response and livelihood protection activities, including:

- Water and Sanitation Provision of safe water, sanitation and hygienic services and goods;
 Wastewater and solid waste disposal; Health workers and experts to support good sanitation and hygiene practices.
- **Health** Deployment of health professionals and services in affected areas to reduce morbidity and preventable mortality; Disease surveillance; Disease prevention and control; Emergency

coordination of health action; Health information management; provision of medical supplies and equipment.

- **Shelter** Provision of emergency shelter to affected population; Ensuring safe shelter and relief for women, children and people with disabilities; support to aid supplies to the affected population (e.g., food, water, shelter, blankets, mattresses, medicines).
- **Logistics** Securing transportation and access needed for sending life-saving operation and immediately needed key relief items.
- **Emergency telecommunication** Provision of emergency telecommunications; Quick recovery of telecommunication systems.
- **Food & Nutrition** Provision of food relief in affected areas; Provision of nutritional care for infants, children and breastfeeding mothers.
- Education & Child Protection Rehabilitation of damaged schools; Deployment of educators and dispatch of essential learning packages, recreational items, and early childhood development kits; Provision of immediate protection of children and women from violence, abuse and exploitation in affected areas, particularly unaccompanied and separated children, through family tracing and reunification, establishment of safe environments (child friendly spaces), community-based psychosocial care and support, and the prevention of sexual abuse and exploitation

All eligible activities will be screened to ensure they are consistent with **moderate or low risk** thresholds under the Risk Classification Framework (<u>Annex 4</u>) and do not fall within the **Exclusion List** (**Annex 3**).

These activities are expected to be **small in scale** and **temporary in duration**, with limited physical footprint and minimal construction. As such, the anticipated E&S risks are expected to be **low to moderate**.

D. Environmental Code of Practice (ECOP)

1) ECOP 1 - Assessment and Management of E&S Risks and Impacts (ESS1)

ECOP 1 - Assessment and Management of E&S Risks and Impacts (ESS1)		
Please mark "R" for Relevant; "N" for "Not Relevant"; and "NA" for "Not applicable" in the " \square "		
Potential Risks & Impacts	Mitigation Measures	Comments or Justification
Lack resources and unclear roles and responsibility to manage, monitor and report on E&S Risks and impacts	Maintain one qualified Environmental and Social (E&S) staff and resources at the existing PIC established under the DSI of MOF and the Department of Labor and Social (DLSW) of MOLSW to support management of environmental, social, health and safety risks and impacts of activities funded under the insurance payouts. Ensure that the contractor(s) and/or suppliers, to be engaged to implement Eligible Post-disaster Relief and Emergency Aid Activities, assign one qualified E&S staff to ensure that the activities funded under the insurance are fully compliant with the E&S measures/requirement identified in the LCP.	

ECOP 1 - Assessment and Management of E&S Risks and Impacts (ESS1) Please mark "R" for Relevant; "N" for "Not Relevant"; and "NA" for "Not applicable" in the " \(\sigma \)"		
Potential Risks & Impacts	Mitigation Measures	Comments or Justification
	Recruit a qualified E&S Consulting Firm to support the implementation of E&S measures agreed in this ESCP and LCP and ensure that activities funded under the insurance payouts are fully compliance with ESS requirements.	
Gaps in coordination between implementing agencies (MoF, MoLSW) and local authorities on E&S compliance. Insufficient capacity among contractors and local agencies to apply World Bank ESF requirements.	Ensure clear institutional arrangements and responsibilities for E&S screening, implementation, and oversight are maintained across agencies. Provide targeted training and capacity building for MOF, MoLSW, and contractors on E&S risk management, monitoring and reporting and World Bank ESS requirements. Conduct regular ESS monitoring and reporting including grievances and ESS related incidents and accidents using standardized templates in Annex 11.	
Inadequate identification of E&S risks due to the urgency and rapid implementation of post-disaster response activities. Inconsistent application of environmental and social screening tools (Exclusion List and Risk Classification Framework) leading to misclassification of activities.	Apply the Exclusion List (Annex 3) and Risk Classification Framework (Annex 4) to screen all post-disaster activities prior to implementation Ensure only low to moderate risk activities are supported under SEADRIF payouts, as per the ESCP and this LCP.	
Limited integration of E&S mitigation into procurement, contracting, and implementation processes.	Integrate relevant Environmental Codes of Practice (ECOP), Code of Conduct on SEA/SH and VAC (COC) and mitigation measures, specified in the ESCP and this LCP, into contractor terms of reference and contracts.	
Weak E&S monitoring and documentation during short-term emergency activities.	Notify ESS related incidents and accidents to the WB within 48 hours. Document E&S performance of each activity through end-of-activity reports; conduct E&S audits where required.	

2) ECOP2 - Labor and Working Conditions (ESS2)

ECOP2 - Labor and Working Conditions (ESS2) Please mark "R" for Relevant; "N" for "Not Relevant"; and "NA" for "Not applicable" in the " \square "		
Potential Risks & Impacts	Mitigation Measures	Comments or Justification
Unsafe and unhealthy	Worker Camp Management and Working	
working conditions.	Conditions:	
-	Obtain prior site approval and avoid environmentally, socially, or culturally sensitive locations.	
	Ensure camps are secure and fenced, with controlled access to protect worker safety and community wellbeing.	
	Provide safe, dignified, and adequate accommodations with sufficient space, lighting, ventilation, drainage, and pest control.	
	Install gender-segregated toilets and bathing areas; ensure wastewater is treated and disposed of safely, away from water bodies and aquifers.	
	Ensure the availability of clean drinking water, functional first aid kits, fire safety equipment, covered waste bins, mosquito nets, and emergency contact information.	
	Camps must offer appropriate rest areas, shaded outdoor space, and recreational facilities where possible to support physical and mental wellbeing	
	Ensure working conditions include regulated work hours, regular breaks, and safe conditions aligned with national labor laws and international standards.	
	Provide access to medical care, health insurance (where applicable), and psychosocial support services, particularly in high-stress emergency response settings.	
	Post information about worker rights, camp rules, grievance procedures, and emergency contacts clearly in local languages and accessible formats.	
Inconsistent employment	Labour Management:	
terms with national laws or WB standards. Discrimination and	Ensure compliance with national labor laws, applicable Codes of Conduct, and IFC standards for worker accommodation.	
unequal opportunity in the workplace.	Ensure fair, non-discriminatory employment with written contracts, fair wages, and safe conditions.	
Use of child or forced labor. Others	Prohibit discrimination, harassment in the workplace. child labor (minimum age 18) and forced labor; verify worker ages and voluntary	
	employment. Avoid informal or casual labor arrangements; all	

ECOP2 - Labor and Working Conditions (ESS2)		
Please mark "R" for Relevant; "N" for "Not Relevant"; and "NA" for "Not applicable" in the "□" Potential Risks & Impacts Mitigation Measures Comments or Justification		
Towns a Impacts	workers (including community and temporary) must have written contracts with fair terms, wages, benefits, and working hours.	Comments of Justineation
	Prioritize hiring locally wherever possible and ensure equal opportunity in recruitment and job assignments.	
	Provide all workers with a Code of Conduct (CoC) covering behavior, ethics, and SEA/SH prevention (Annex 7).	
	Establish a confidential, accessible grievance mechanism for workers, including SEA/SH-related complaints, with protection from retaliation.	
	Promote mental health and psychosocial support for workers involved in prolonged or high-stress operations.	
	Others	
Risk of workplace	Occupational Health and Safety (OHS):	
injuries and accidents. Exposure to hazardous	Comply with ILO and World Bank Group EHS Guidelines for workplace safety.	
substances (e.g., dust, cement, chemicals).	Identify and mitigate risks from hazardous tasks (e.g., debris removal, medical response, hazardous material handling).	
Risk of SEA/SH involving workers. Risk of SEA/SH toward community members by	Provide and enforce the use of job-appropriate PPE (helmets, gloves, masks, boots, goggles, etc.), maintained and replaced as needed.	
non-local workers. Tension or conflict between workers and	Conduct OHS training and daily safety briefings for all workers, including on SEA/SH prevention and emergency protocols.	
local communities. COVID-19 transmission risks at work or	Appoint a qualified Environment, Health, and Safety (EHS) officer responsible for overseeing site safety and incident response.	
accommodation sites, especially with non-local labor and inadequate	Monitor and report workplace incidents, injuries, and near-misses; maintain safety records and conduct root cause investigations.	
health measures Others	Enforce communicable disease prevention measures, including COVID-19 protocols (hygiene, distancing, isolation, and health screening).	
	In case of a COVID-19 outbreak, the contractor must follow government and WHO guidelines. Additional guidance from the WBG COVID-19 Advisory Note (March 16, 2020. If there is any conflict, government or WHO guidelines take precedence.	
	Provide safe rest areas and mandatory rest hours to	

ECOP2 - Labor and Working Conditions (ESS2)		
Please mark "R" for Relevant; "N" for "Not Relevant"; and "NA" for "Not applicable" in the " \square "		
Potential Risks & Impacts	Mitigation Measures Comments or Justification	
	prevent worker fatigue and burnout.	
	Others	

${\bf 3)}\quad ECOP3 - Resource\ Efficiency\ and\ Pollution\ Prevention\ (ESS3)$

ECOP3 - Resource Efficiency and Pollution Prevention (ESS3)		
Potential Risks & Impacts	Mitigation Measures	Comments or Justification
	Comply with national laws and regulations on waste and pollution control. Implement the 3R (Reduce, Reuse, Recycle) approach to minimize waste generation. Segregate waste into clearly labeled bins: general, recyclable, compostable, hazardous, and e-waste. Store hazardous materials at least 100 m from water bodies and flood-prone areas; clearly label with Material Safety Data Sheets (MSDS), provide PPE and spill kits, use bunded areas with impervious flooring, prevent contaminated discharge, and maintain emergency response procedures. Dispose of all waste through licensed service providers; prohibit open dumping and burning. Ensure hazardous and e-waste storage areas have impervious floors and roofs to avoid contamination. Conduct regular training on proper waste management practices during environmental inductions. Request suppliers to minimize packaging wherever feasible. Maintain high standards of housekeeping across project sites, ensuring cleanliness and safety. Regularly inspect and maintain sediment controls and repair damaged roads promptly.	Comments or
Construction debris from school rehabilitation. Exposure to hazardous	Strictly prohibit littering and untreated wastewater discharge; regularly monitor effluent, maintain cleanliness, and promptly manage oil spills at campsites.	
substances (e.g., solvents, paints) during minor civil works.	Implement emergency response procedure; Record and report all incidents and	

ECOP3 - Resource Efficiency and Pollution Prevention (ESS3)		
Please mark "R" for Relevant; "N" for "Not Relevant"; and "NA" for "Not applicable" in the " \Box "		
Potential Risks & Impacts	Mitigation Measures	Comments or Justification
Others	accidents. Others	

4) ECOP4 - Community Health and Safety (ESS4)

ECOP4 - Community Health and Safety (ESS4)		
Please mark "R" for Relevant; "N" for "Not Relevant"; and "NA" for "Not applicable" in the "□" Comments or		
Potential Risks & Impacts	Mitigation Measures	Justification
Disease outbreaks from poor	Community Engagement, Health & Safety:	
hygiene and contaminated water	Engage and inform local communities early,	
Improper placement of sanitation	sharing project objectives, timelines, and	
facilities near homes or water	safety measures in accessible formats.	
sources	Clearly mark and secure all hazardous areas	
Spread of infectious diseases	with visible warning signs and barriers;	
during emergency health	restrict public access to work zones.	
response	Locate sanitation facilities safely away from homes and water sources to prevent	
Community exposure to	contamination.	
hazardous medical waste if not safely handled	Coordinate with health authorities to	
	prevent disease transmission; ensure	
GBV, SEA/SH, and disease risks in overcrowded emergency	hygiene supplies are available at key points.	
shelters	Promote community awareness of traffic	
Fire and injury hazards from	and construction risks, including campaigns	
poorly built or unsafe structures	on GBV, SEA/SH, and emergency health	
Road accidents from increased	practices.	
movement of aid vehicles	Ensure child-friendly and women-safe	
Risks from unsafe, overloaded,	environments in temporary shelters and learning spaces; post zero-tolerance	
or poorly maintained transport	SEA/SH signage and provide accessible	
Safety risks from unstable or	grievance channels.	
exposed temporary installations	Manage emergency communications clearly	
Confusion or panic due to	to prevent misinformation or panic.	
uncoordinated emergency	Record and report all incidents, accidents, or	
messaging	community complaints within required	
Illness from spoiled or	timelines.	
contaminated food aid	Traffic Management:	
Social tensions due to unfair or chaotic food distribution	Conduct pre- and post-construction road assessments; repair damages promptly.	
Injuries in unsafe, temporary	Schedule heavy traffic outside peak hours;	
learning environments	enforce local speed limits (30 km/h);	
Increased child vulnerability to	provide driver training and maintain logs.	
abuse, neglect, or exploitation	Minimize dust by regular watering (3-5	
Others	times/day), washing/cleaning roads,	
	covering truckloads to prevent debris, and	

ECOP4 - Community Health and Safety (ESS4) Please mark "R" for Relevant; "N" for "Not Relevant"; and "NA" for "Not applicable" in the " \(\pi \)"		
Potential Risks & Impacts	Mitigation Measures	Comments or Justification
	Minimize noise and vibration by adhering to working hours and regular checking and maintenance of equipment working on site and restrict loud noises. Inspect vehicles regularly for safety; switch off engines when parked; Repair damage caused to public roads or facilities. Establish on-site camps and nearby spoil sites to reduce traffic. No roadside parking; allocate clear parking and loading areas; direct traffic flow with assigned personnel. Others	

5) ECOP5 - Land Acquisition, Restrictions on Land Use, and Involuntary Resettlement (ESS5)

ECOP5 - Land Acquisition, Restrictions on Land Use, and Involuntary Resettlement (ESS5) Please mark "R" for Relevant; "N" for "Not Relevant"; and "NA" for "Not applicable" in the " \(\pi \)"		
Potential Risks & Impacts	Mitigation Measures	Comments or Justification
Temporary land use or access restrictions during emergency works. Minor land acquisition for infrastructure or service delivery. Disruption to livelihoods (e.g., vendor stalls, farming access). Conflicts over informal or undocumented land use. Impacts on vulnerable groups, including ethnic minorities and women. Lack of grievance redress for land-related complaints. Poor documentation of voluntary land donation or compensation. Others	Use public or government land where possible to avoid private land impacts. Screen all activities using the E&S screening form to identify land-related risks early. If land is needed, ensure it is minor, voluntary, and documented via a Voluntary Land Donation (VLD) form. For any unavoidable acquisition, provide compensation at full replacement cost before starting work, in line with national law and ESS5. Minimize disruptions to livelihoods (e.g., stalls, farmland) and restore access quickly. Provide temporary income support or compensation for economic displacement. Consult affected people, especially vulnerable groups, and ensure support is culturally appropriate and gender-sensitive. Prohibit large-scale resettlement, in line with the project's Exclusion List. Establish and publicize a Grievance Redress Mechanism (GRM) for land-related complaints in local languages.	

ECOP5 - Land Acquisition, Restrictions on Land Use, and Involuntary Resettlement (ESS5) Please mark "R" for Relevant; "N" for "Not Relevant"; and "NA" for "Not applicable" in the " \(\pi \)"		
Potential Risks & Impacts	Mitigation Measures	Comments or Justification
ECOP6 - Biod	Maintain records of all consultations, VLDs, and compensation provided. Others	
Please mark "R" for Rel Potential Risks & Impacts	evant; "N" for "Not Relevant"; and "NA" for "Not applicable" Mitigation Measures	Comments or
Disturbance to natural habitats	Avoid activities in or near protected areas,	Justification
from temporary works or logistics access.	critical habitats, or ecologically sensitive zones as per the Exclusion List	
Encroachment on protected areas or critical habitats due to poorly sited emergency activities.	Screen sites in advance using the Risk Classification Framework and exclude any site with high biodiversity value.	
Clearing of vegetation or trees for shelter, facilities, or debris management.	Minimize vegetation clearance; limit to what is strictly necessary and replant where possible.	
Improper disposal of waste affecting ecosystems, particularly water bodies.	Prohibit use of materials (e.g., timber, bamboo) from illegal or unsustainable sources; require verification of origin.	
Risk to local wildlife from noise, human presence, or light pollution.	Ensure all waste is disposed of properly, especially near wetlands, rivers, or forest edges.	
Use of timber or other natural resources from unsustainable or	Prohibit hunting, trapping, or harvesting of wildlife by workers or communities.	
unverified sources. Others	Limit lighting and noise near natural habitats, especially at night.	
	Train workers on biodiversity protection and local species sensitivity.	
	Include biodiversity safeguards in contracts and Codes of Conduct for contractors.	
	Others	
7) ECOP7 - Indigenous Peoples/ Communities (ESS7)	Sub-Saharan African Historically Underserved T	Fraditional Local
ECOP7 - Indigenous Peoples/Sub-Saharan African Historically Underserved Traditional Local Communities (ESS7)		
Please mark "R" for Relevant; "N" for "Not Relevant"; and "NA" for "Not applicable" in the " \(\sigma\)"		
Potential Risks & Impacts	Mitigation Measures	Comments or Justification
Exclusion of ethnic groups from aid, services, or decision-making processes.	Ensure ethnic groups are identified during activity screening and meaningfully consulted (refer to SEP).	

ECOP7 - Indigenous Peoples/Sub-Saharan African Historically Underserved Traditional Local							
Communities (ESS7) Please mark "R" for Relevant; "N" for "Not Relevant"; and "NA" for "Not applicable" in the " \square "							
Potential Risks & Impacts							
Miscommunication due to language and cultural barriers. Cultural insensitivity in the delivery of emergency support. Lack of participation or informed consent in activities affecting land, culture, or livelihoods. Others	Translate project-related information (e.g., aid instructions, GRM access) into Lao languages and communicate/disseminate in relevant ethnic languages Adapt aid and services (e.g., food, shelter, education, protection) to reflect cultural norms and sensitivities. Prioritize outreach to vulnerable ethnic communities. Ensure the GRM is accessible, culturally appropriate, and responsive to complaints from ethnic groups. Others						
8) ECOP8 - Cultural Heritage (l	ESS8)						
	oples/Sub-Saharan African Historically Undersel Communities (ESS8) evant; "N" for "Not Relevant"; and "NA" for "Not applicable"						
Potential Risks & Impacts	Mitigation Measures	Comments or Justification					
Unintentional damage or disturbance to known or unknown cultural heritage during emergency response or small-scale civil works. Inadequate procedures to manage chance finds during excavation, repair, or construction activities. Lack of community awareness or respect for local spiritual or sacred sites during project implementation. Others	Avoid known cultural heritage sites during activity planning and site selection as per the Exclusion List. Screen all sites using the Risk Classification Framework to identify proximity to culturally sensitive areas. Train contractors and workers on the Chance-Find Procedure (CFP) (see Annex 8) to ensure immediate response and reporting in case of cultural heritage discovery. Include CFP requirements in all procurement documents and contracts. Suspend activities immediately if cultural artifacts, graves, or structures are encountered; notify relevant authorities and resume only after formal clearance. Respect community traditions and consult local leaders when working near sites of cultural or religious importance. Others						

9) ECOP9 - Financial Intermediaries (FIs) (ESS9)

	N" for "Not Relevant"; and "NA" for "Not applicable"	in the " "
Potential Risks & Impacts	Mitigation Measures	Comments or Justification
procedures by implementing partners at national and provincial levels. Limited capacity of agencies to apply screening, monitoring, and mitigation tools in line with ESS requirements. Risk of misuse of SEADRIF payouts for ineligible or highrisk activities outside the scope of the Exclusion List. Weak oversight or reporting of ESS performance at decentralized levels. Others	supervision, and incident reporting. Collecting and submitting E&S performance reports using templates in Annex 1 and Annex 11. Contractors and suppliers must follow ECOP, Code of Conduct (CoC), and Community Feedback Procedures (CFP) in Ill eligible works. The SEADRIF E&S Focal Point will onduct post-E&S compliance audits on ctivities financed by insurance payouts and ubmit audit reports to the SEADRIF Crustee and the World Bank, ensuring transparency and accountability across the project cycle. Others	

ECOP10 - Stakeholder Engagement and Information Disclosure (ESS10) Please mark "R" for Relevant; "N" for "Not Relevant"; and "NA" for "Not applicable" in the " \(\sigma \)"						
Potential Risks & Impacts	Mitigation Measures	Comments or Justification				
Limited awareness of project activities, eligibility criteria, and safeguards among affected communities. Inadequate consultation with vulnerable and ethnic groups, risking exclusion from benefits. Delays or gaps in disclosing	Implement the Stakeholder Engagement Plan (SEP) outlined in this LCP to ensure inclusive, gender- and culturally-sensitive engagement, especially with ethnic and vulnerable groups. Disclose the LCP and ESCP and translate them Lao language using appropriate local communication channels.					

ECOP10 - Stakeholder Engagement and Information Disclosure (ESS10)								
Please mark "R" for Relevant; "N" for "Not Relevant"; and "NA" for "Not applicable" in the " \square "								
Potential Risks & Impacts	Mitigation Measures	Comments or Justification						
project information in accessible formats and languages. Lack of accessible, confidential channels for submitting feedback or grievances. Weak documentation or follow-up on stakeholder inputs and concerns. Others	Operate a confidential, accessible GRM with trained focal points, including for SEA/SH-related complaints. Record consultation outcomes and integrate stakeholder feedback into activity planning and ECOP updates. Others							

Annex 7: Code of Conduct: Preventing Gender Based Violence and Violence against Children

A. Code of Conduct:

The contractor company is fully committed to fostering a workplace and community environment where gender-based violence (GBV) and violence against children (VAC) are strictly prohibited and will not be tolerated under any circumstances. This commitment applies to all employees, associates, representatives, and subcontractors. Managers hold particular responsibility to uphold this standard, actively supporting and implementing the Company Code of Conduct and related Action Plan. All personnel must understand that any form of GBV or VAC is considered gross misconduct, subject to disciplinary action, including termination and possible legal prosecution, whether it occurs on-site, in surrounding areas, or in worker camps.

We, as employed by the Company, agree that while working on the project We will:

- Treat women, children (persons under the age of 18), and men with respect regardless of ethnicity, language, religion, political or other opinion, national, social origin, citizenship status, property, disability, birth or other status.
- Do not use language or behavior towards women, children or men that is inappropriate, harassing, abusive, sexually provocative, demeaning or culturally inappropriate.
- Do not participate in sexual activity with community members.
- Do not engage in sexual favors or other forms of humiliating, degrading or exploitative behavior.
- Do not engage in any activity that will constitute payment for sex with members of the communities surrounding the workplace.
- Report through the Worker GM suspected or actual gender-based violence against a person of any gender by a fellow worker or any breaches of this Code of Conduct.
- Use any computers, mobile phones, or video and digital cameras appropriately, and never to exploit or harass women, children or a vulnerable person through these mediums.
- Comply with all relevant local legislation.
- Engaging in any of the prohibited activities above can be cause for termination of employment, criminal liability, and/or other sanctions.

B. Sanctions:

We, as employed by the Company, understand that if we breach this Individual Code of Conduct, our employer will take disciplinary action which could include:

- Informal warning.
- Formal warning.
- Loss of up to one week's salary.
- Suspension of employment (without payment of salary), for a minimum period of 1 month up to a maximum of 6 months.
- Termination of employment.
- Report to the police if warranted.

C. Acknowledgement

We, as employed by the Company, understand that it is my responsibility to avoid actions or behaviors that could be regarded as GBV or VAC or breach this Individual Code of Conduct. We do hereby acknowledge that We have read the foregoing Individual Code of Conduct, do agree to comply with the standards contained therein and understand our roles and responsibilities to prevent and respond to GBV and VAC. We understand that any action inconsistent with this Individual Code of Conduct or

failure to take action mandated by this Individual Code of Conduct may result in disciplinary action and may affect my ongoing employment.

Contractor Con	npany:	
Company name:		-
Signature of Con	npany's Representative:	
Printed Name: _		
Title:		
Date:		
Contractor's Sit	te Manager:	
Signature:		
Printed Name: _		
Title:		
Date:		

All Workers:

List of Staffs and Workers who acknowledged and agreed to comply with the standards contained therein and understand their toles and responsibilities to prevent and respond to GBV and VAC

No.	Name and Surname	Positon	Signature	Date	Remark

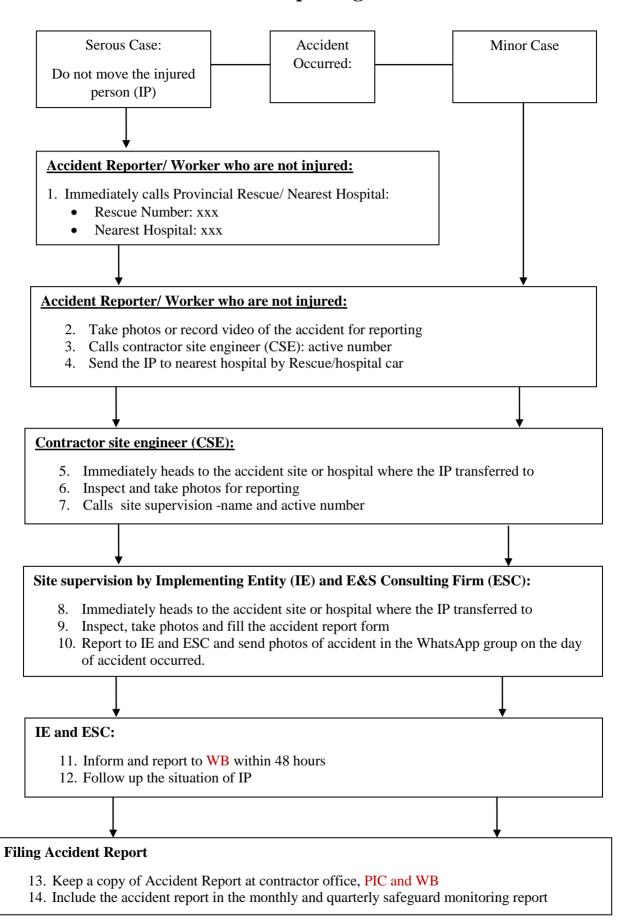
Annex 8: Chance Find Procedure (CFP)

Cultural heritage encompasses tangible and intangible heritage which may be recognized and valued at a local, regional, national or global level. *Tangible cultural heritage*, which includes movable or immovable objects, sites, structures, groups of structures, and natural features and landscapes that have archaeological, paleontological, historical, architectural, religious, aesthetic, or other cultural significance. Tangible cultural heritage may be located in urban or rural settings, and may be above or below land or under the water. *Intangible cultural heritage*, which includes practices, representations, expressions, knowledge, skills—as well as the instruments, objects, artefacts and cultural spaces associated therewith— that communities and groups recognize as part of their cultural heritage, as transmitted from generation to generation and constantly recreated by them in response to their environment, their interaction with nature and their history.

In the event that during construction, sites, resources or artifacts of cultural value are found, the following procedures for identification, protection from theft, and treatment of discovered artefacts should be followed and <u>included in standard bidding documents</u>. These procedures take into account requirements related to Chance Finding under national legislation including [list relevant cultural heritage legislation in country].

- Stop the construction activities in the area of chance find temporarily.
- Secure the site to prevent any damage or loss of removable objects. In cases of removable antiquities or sensitive remains, a guard shall be arranged until the responsible local authorities take over. These authorities are [list the responsible authorities under national legislation].
- Notify the relevant [implementing agency field staff] and the relevant [list the responsible local authorities under national legislation] immediately. [Implementing agency field staff] will inform the [implementing agency management].
- The relevant [list the responsible local authorities under national legislation] shall promptly carry out the necessities and inform the [national level cultural heritage or archeology ministry] immediately from the date on which the information is received.
- The [national level cultural heritage or archeology ministry] would be in charge of evaluation /inspection of the significance or importance of the chance finds and advise on appropriate subsequent procedures.
- If the [national level cultural heritage or archeology ministry] determines that chance find is a non-cultural heritage chance find, the construction process can resume.
- If the [national level cultural heritage or archeology ministry] determines chance find is an isolated chance find, [national level cultural heritage or archeology ministry] would provide technical supports/advice on chance find treatment with related expenditure on the treatment provided by the entity report the chance find.

Annex 9: Accident/Incident Reporting Procedure and Form



ACCIDENT REPORT

Date of the Accident:	Time:	
Location:		
Type of Accident:		
Detailed Description of the Acciden	t:	
Responses / Corrective Actions Tak	en:	
Possible Causes(s) of the Accident:		
Suggested Preventive Measures:		
Submitted by:	Position:	
Signature:	Date:	
Reviewed by :	Date :	

Annex 10: Sample Form on GRM Monitoring and Accident Report

Activity Name:	Location:
Implementing Entities:	; Contractor/Supplier Name:
Contractor Duration: FromTo	:

No	Village	Brief Description/nature of grievance	Grievance applied by	Ethnic Group	Date of grievance	Grievance received by	Status of action taken		Action taken by	Remarks/ Explanation
		grievance	and contact	Group	received	received by	Solved or	Date of	taken by	Ехріанаціон
			detail or code				what action	action		
			(not mandatory)				taken	completed or taken		

Annex 11: Annual Environmental & Social Report Template

Completed by (name):		
Position in organization:		Date:
Reporting period	From:	То:

1. Introduction

World Bank (the Bank) requires SEADRIF to prepare a comprehensive Annual Environmental and Social Performance Report (AEPR) which describes the relevant aspects to be reported on an annual basis including the implementation and operation of the Environmental and Social Management System (ESMS), Environmental and Social Commitment Plan (ESCP) and Sub-Trust A Operations Manual. The Annual Report template can be revised as necessary subject to agreement with the Bank.

Contents:

- Section A: SEADRIF Representation Statement Signed by an Authorized Representative
- Section B: Implementation of the ESMS/ESCP/Sub Trust A Operations Manual
- Section C: Implementation of Contingency Plans
- Section D: Use of Insurance Payouts

Section A: SEADRIF Representation Statement Signed by an Authorized Representative

I (name) in my role of (position) and representing SEADRIF certify that:

- a) Beyond what is reported in this AEPR for the current reporting period, to the best of my knowledge and belief, after due inquiry I confirm:
 - There are no material social and environmental risks and issues in respect of the operations of SEADRIF that have not been reported in this AEPR.
 - SEADRIF has not received nor is aware of (a) any existing or threatened complaint, order, directive, claim, citation or notice from any authority, or (b) any material written communication from any person concerning the failure by any client to undertake its operations and activities in accordance with the E&S requirements.
 - We are using all reasonable efforts to ensure the continued operation of the ESMS, ESCP and Sub-Trust A Operations Manual to identify, assess and manage the environmental and social performance in compliance with the E&S requirements.
- b) All information contained in this AEPR is true, complete and accurate in all respects at the time of submission and no such document or material omitted any information the omission of which would have made such document or material misleading.

Signature:	Date:
Name:	
Position:	

Section B: Implementation of the ESMS/ESCP/Sub-Trust A Operations Manual

Have there been any revisions/updates to the ESMS/ESCP/Sub-Trust A Operations Manual adopted by SEADRIF during the reporting period?
\square Yes \square No
If yes, please provide the details of the revisions made and reasons for this
i. ii. iii. iv.
Please attach updated copies, as relevant.
Who is the senior level competent staff member of the Trustee in the reporting period that has overseen the administration of E&S responsibilities of SEADRIF?
Name:
Contact Information:
Position:
Please provide the name and contact information of the E&S Focal Point of SEADRIF in the reporting period:
Name:
Contact Information:
Position:
Please describe the training or learning activities provided in the reporting year, including the training plan, type of training, timing and the attendees (including E&S Staffs).

Please give details of any material adverse environmental and social issues associated with the operations of SEADRIF (including any payouts) during the reporting period. Include details of any major accidents/incidents, non-compliances, fines levied, negative media attention, any actions taken

to address or rectify the issues and impact, etc.

Please describe any stakeholder engagement activities undertaken in the reporting period in as much detail as possible, including the stakeholders, types of engagement and any feedback received.

Please summaries the grievances received, and action taken and provide a copy of the SEADRIF Grievance Tracker.

Have there been any material changes in labour laws (and/or occupational health & safety) that would impact on the Labour Management Plan?

Were there any labour-related issues in the reporting year relating to SEADSRIF's own operations e.g. labour complaints, court cases, staff grievances, sexual harassment complaints, negative media report on labour issues, description of the issues and any actions taken to address or rectify the issues and impact, etc.).

If yes, please provide details.

- i.
- ii.
- iii.

Were there any accidents/incidents relating to work related injuries for SEADRIF's own operations?

If yes, please provide details including description of accidents/incidents any actions taken to address or rectify the issues and impact.

- i.
- ii.
- iii.
- iv.

Please describe any relevant information relating to any initiatives for resource efficiency and waste management for SEADRIF's own operations in the reporting period.

Section	C:	Contingency	Plans
	\sim	Continue	

Were there any new beneficiary countries in the reporting period?
Were any Contingency Plans reviewed from an E&S perspective during the reporting period (including updates)? If so, please provide further details and attach the updated Contingency Plans.
Who were there the official(s) designated as E&S staff(s) in charge of E&S matters for the use of insurance payouts?
What training did the E&S staff(s) receive?

Section D: Insurance Payouts
Were there any payouts during the reporting period, if so, please provide further details.
Were any reports provided on the use of proceeds from insurance payout, if so, were they reviewed from an E&S perspective and what were the conclusions? Are there any outstanding follow-up points?
Were any E&S post $audit(s)$ of the use of payout undertaken? If so, please summaries the results here and attach the report(s).
Were any non-compliances identified against the relevant contingency plan? If so, please describe and provide information on the action plan agreed with the Committee and provide information on the status.
Were there any Exclusion List activities identified in the use of insurance payouts? If so, please provide further information.
Were there any reportable incidents, i.e. major accidents or incidents that have received media attention from the payouts, if so, what actions were taken?

Section E: ECOP Compliance Monitoring

The ECOP compliance monitoring will be conducted at key stages including activity screening, contractor onboarding, throughout implementation, and upon completion. Daily monitoring will be carried out by contractors, while implementing entities will conduct weekly checks and report at the end of activities. MoF/PIC, E&S Consulting Firm, and SEADRIF E&S Focal Point are responsible for oversight during screening, activity execution, and post-payout audits. Specific monitoring frequencies include weekly site inspections, immediate checks upon incidents (e.g., cultural finds or grievances), and pre-activity assessments to ensure compliance with the ECOP. All implementing stakeholders are expected to maintain records and report findings in alignment with their assigned roles. Table E1 outlines the monitoring activities and indicators aligned with the ECOP measures provided in Annex 6 above.

Table E1. ECOP Compliance Monitoring

Please mark "R" for Relevant; "N" for "Not Relevant"; and "NA" for "Not applicable" in the " "D"

Monitoring Activities	Means of Verification / Indicators	Additional Comments or Justification
ESS1: Assessment and Management of	E&S Risks	
Confirm assignment of qualified E&S staff by MoF/PIC, MoLSW, and contractors. Verify recruitment and	Names and TORs of designated E&S staff at all relevant institutions. Signed agreement and	
mobilization of E&S consulting firm.	mobilization record of the E&S consulting firm.	
Review institutional arrangements for E&S screening and oversight.	Document outlining institutional roles and responsibilities.	
Monitor delivery of E&S training for MOF, MoLSW, and	Training records, agendas, and participant attendance sheets.	
contractors. Check application of Exclusion List and Risk Classification Form during screening.	Completed screening and classification forms per activity. Activity approval list showing consistency with risk	
Confirm only low to moderate risk activities are approved and implemented. Ensure ECOP, CoC, and CFP are integrated into procurement/contracts.	classification. Procurement documents and contracts with ECOP, CoC, CFP provisions. Incident and accident report logs, including submission timestamp.	
Track incident and accident notifications submitted to the World Bank within 48 hours Review end-of-activity reports and any E&S audits conducted.	End-of-activity E&S performance reports and audit summaries.	
Check training and performance reporting		
ESS2: Labor and Working Conditions		

Monitoring Activities	Means of Verification / Indicators	Additional Comments or Justification
Worker Camp Management:	Worker Camp Management:	
Inspect camp location and obtain necessary approvals.	Camp site approval and clearance records.	
Verify installation of secure fencing, gates, and access control. Inspect accommodation facilities for safety, sanitation, and	Visual confirmation of fences, lighting, water, sanitation facilities. Accommodation inspection	
adequacy.	checklist.	
Check for gender-segregated sanitation and safe wastewater disposal.	Log of camp supplies (water, first aid kits, mosquito nets, fire equipment).	
Confirm availability of clean drinking water, waste bins, and first aid supplies.	Camp layout and recreation area presence. Photos of posted rules, CoC, and	
Verify presence of rest and recreation areas in camp layout.	emergency contacts. Labour Management:	
Confirm camp rules and emergency info are posted in local language.	Worker age verification and signed contracts.	
Labour Management:	Recruitment and payroll records.	
Review contracts for all workers (community, temporary, formal).	Grievance log with resolution status.	
Check compliance with minimum age, non-discrimination, and fair	Training and CoC distribution records.	
wages. Inspect recruitment records to ensure equal opportunity and local hiring.	Records of local hires and gender/equality stats. Documentation of mental health	
Confirm CoC distribution to all workers and display on site.	or support referrals. OHS:	
Monitor use and functionality of grievance mechanism for workers.	Risk assessments for job-specific tasks.	
Confirm availability of psychosocial support and health	PPE issuance logs and visual spot checks.	
coverage. OHS:	Safety training attendance logs and agendas.	
Verify risk assessments for hazardous tasks are conducted.	EHS officer TOR and monitoring checklists.	
Check PPE distribution, condition, and use compliance.	Incident/injury logbooks and investigation reports.	
OHS training are conducted.	COVID-19 compliance logs (e.g., temperature checks, handwashing stations).	
Review EHS officer assignment and their oversight activities. Audit incident logbooks, including	Work hour records and break schedules.	

Monitoring Activities	Means of Verification / Indicators	Additional Comments or Justification
near-miss investigations.		0.000
Verify implementation of COVID- 19 safety measures (distancing,		
hygiene, screening).		
Confirm safe rest spaces and		
adherence to regulated work hours. ESS3: Resource Efficiency and Pollution	on Provention	
Inspect waste segregation and storage practices.	Labeled waste bins in place. Safe hazardous material storage	
Check hazardous material storage	(with MSDS).	
and spill control.	Disposal records from licensed	
Verify use of licensed waste disposal services.	providers. Cleanliness checklists and site	
Monitor housekeeping and	photos.	
sediment controls.	Training attendance logs.	
Confirm training on 3R and waste handling.	Records of spills, wastewater	
Check for littering, oil spills, and	discharge, and incident reports. Emergency response plan	
untreated discharge.	available.	
Review emergency procedures and incident records.		
merdent records.		
ESS4: Community Health and Safety		
Verify community consultation and safety communication efforts.	Consultation records and public notices.	
Inspect signage, barriers, sanitation facility placement, and SEA/SH	Number and visibility of safety signs/barriers.	
materials.	Location and safety of sanitation	
Check coordination with health authorities and availability of	facilities.	
hygiene supplies.	Hygiene supply logs and coordination notes with health	
Monitor grievance channels,	authorities.	
community complaint handling, and incident reporting.	SEA/SH signage posted; grievance access confirmed.	
Inspect roads pre- and post-construction; confirm repairs.	Complaint logbooks and incident/accident reports.	
Monitor traffic schedule adherence,	Road inspection reports and	
driver logs, speed limits, and training.	repair records.	
Observe dust suppression, noise	Driver training logs, traffic flow plans, and speed check data.	
levels, vehicle conditions, and designated parking areas.	GRM logs on dust and noise.	
ESS5: Land Acquisition and Involunta	ry Resettlement	

Monitoring Activities	Means of Verification / Indicators	Additional Comments or Justification
Screen proposed activities using the E&S screening form for land-related risks. Verify land status (public vs. private) prior to activity implementation. Confirm use of Voluntary Land Donation (VLD) forms where applicable. Monitor whether compensation is provided before works begin, if applicable. Check restoration of access and support for economically affected persons. Review consultation processes with affected people, especially vulnerable groups. Inspect GRM accessibility and responsiveness for land-related grievances. Maintain documentation of land transactions, consultations, and support provided.	Completed screening forms identifying land impacts. Land ownership verification documents. Signed and filed VLD forms. Compensation records (amounts, dates, recipients). Access restoration evidence (photos, reports). Consultation minutes and participant lists disaggregated by gender and vulnerability. GRM logs for land-related issues. Records of all land-related documentation and resolutions.	
ESS6: Biodiversity Conservation		
Screen all activity sites against the Exclusion List and Risk Classification Framework. Inspect project sites for proximity to protected areas or sensitive habitats. Review vegetation clearance plans and replanting activities. Verify legal origin and sustainability certification of natural materials used.	Completed site screening forms with biodiversity risk classification. Maps or documentation confirming site location relative to sensitive areas. Vegetation clearance records and replanting reports. Supplier certificates verifying legal and sustainable sourcing of materials.	
 Monitor waste disposal practices, especially near water bodies or forest edges. Check compliance with wildlife protection rules among workers and local communities. Observe noise and lighting impacts near habitats, particularly at night. 	Waste disposal logs, including locations and methods. Incident records of illegal hunting, trapping, or wildlife disturbance. Records of light/noise control measures and visual inspections. Biodiversity training attendance	

Monitoring Activities	Means of Verification / Indicators	Additional Comments or Justification
Conduct training sessions for workers on biodiversity protection. Confirm biodiversity safeguards are included in contractor contracts and Codes of Conduct.	sheets and materials. Signed contracts with biodiversity clauses and distributed Codes of Conduct.	
ESS7: Indigenous Peoples (Ethnic Gro	ups)	
Screen activities to identify presence of ethnic groups and document consultations. Review communication materials and confirm translation into Lao and relevant ethnic languages. Inspect whether aid and services are adapted to cultural norms. Monitor outreach and engagement efforts targeting vulnerable ethnic communities. Assess accessibility and responsiveness of GRM for ethnic groups. Verify use of culturally appropriate engagement methods as per SEP.	Screening forms with documentation of ethnic group presence and consultation records. Translated materials and distribution records. Feedback from ethnic group beneficiaries on aid suitability. Logs of outreach activities and participation data disaggregated by ethnicity. Grievance records showing usage by ethnic group members and response times. SEP implementation reports reflecting culturally appropriate engagement practices.	
ESS8: Cultural Heritage		
Screen all proposed sites for proximity to known cultural heritage areas using the Risk Classification Framework. Confirm that Chance-Find Procedure (CFP) is included in contractor training and contracts. Inspect ongoing works to ensure no encroachment near cultural or religious sites. Monitor contractor response in case of a chance find, including reporting and activity suspension. Engage local leaders in consultations when working near culturally significant areas.	Site screening forms documenting proximity to cultural heritage. Training records on CFP and signed contractor agreements including CFP clauses. Incident logs of any chance finds and documented response actions. Minutes of consultation with community or religious leaders. Evidence of halted activities and official clearance when chance finds occur.	
ESS9: Financial Intermediaries		
Verify use of the E&S Screening Form and application of the	Completed E&S screening forms and documentation of exclusion	

Monitoring Activities	Means of Verification / Indicators	Additional Comments or Justification
Exclusion List by implementing	compliance.	
agencies.	List of E&S focal persons and	
Confirm assignment of E&S focal	organizational chart with	
persons at MOF, MoLSW, and	responsibilities.	
contractor levels.	Training records and attendance	
Review compliance of contractors	sheets for safeguards and E&S	
with ECOP, CoC, and CFP during	tools.	
activity implementation.	Number of site inspections and	
Monitor E&S capacity-building	non-compliance issues reported	
activities and participation.	or resolved.	
Collect and verify completeness of	Timely submission of E&S	
E&S reports using standard	performance and audit reports.	
templates (Annexes 1 & 11).	SEADRIF audit reports	
Track SEADRIF post-audit process	submitted with findings and	
and submission of audit reports to	follow-up actions documented.	
the Trustee and World Bank.		
ESS10: Stakeholder Engagement and l	Disclosure	
Verify implementation of	Number of consultations	
stakeholder engagement activities	conducted disaggregated by	
as per SEP.	gender, ethnicity, and location.	
Confirm translation and public	Evidence of LCP and ESCP	
disclosure of LCP and ESCP in	disclosure (e.g., announcements,	
Lao and ethnic languages.	photos, website postings).	
Monitor functionality and	Functioning GRM system with	
accessibility of GRM, including	log of complaints received,	
SEA/SH channels.	resolved, and escalated.	
Review consultation records and	Records showing integration of	
documentation of feedback	feedback into planning and	
integration.	ECOP.	
Check that focal points are trained	List of GRM focal points and	
and GRM materials are available at	training records.	
village/project sites.		

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